Clarification of Pre-Bid Meeting

S.No.	Page No.	Company	Clause as per RFP	Query	
1	11	WIPRO	10. Excuse from Claim The Bidder is fully responsible for any claims by EdCIL for their deviations in conforming to the terms and conditions, payment schedules, time frame for implementation etc. as mentioned in the Bid document.	Need clarification from the Purchaser that what is the intention here. Is this talking about penalty or over and above that?	The tender condition is clear. The essence that bidder should carefully study the RFP and submit the bid in conformity all Scope, Term and conditions defined in the tender and will be fully responsible for any claims by EdCIL for their deviations.
2	11	WIPRO	c) The successful Bidder shall in addition be required to deposit PBG @ 10% of the contract value before execution of the Agreement. The Performance Bank Guarantee shall be issued by a nationalized/scheduled bank in favour of "EdCIL (India) Limited" to be valid up to 120 days after the date of the completion of the contract. This Performance Bank Guarantee shall be retained throughout the currency of the contract and extended by the Bidder from time to time as required by EdCIL. e) EMD will be forfeited if the Bidder unilaterally withdraws the offer, or unilaterally amends, impairs or rescinds the offer within the period of its validity.	Bidder requests modification: - c) The successful Bidder shall in addition be required to deposit PBG @ 10% of the contract value **on the date of or within seven (7) days from the date of signing**~~before execution~~ of the Agreement. The Performance Bank Guarantee shall be issued by a nationalized/scheduled bank in favour of "EdCIL (India) Limited" to be valid up to 120 days after the date of the completion of the contract. This Performance Bank Guarantee shall be retained throughout the currency of the contract and extended by the Bidder from time to time as required by EdCIL.	c) Please refer to Corrigendum-III, S.No. 1 e) No Change

				e) EMD will be forfeited if the Bidder unilaterally withdraws the offer~~, or unilaterally amends, impairs or rescinds the offer~~ within the period of its validity.	
3	11	WIPRO	The Bidder is fully responsible for any claims by EdCIL for their deviations in conforming to the terms and conditions, payment schedules, time frame for implementation etc. as mentioned in the Bid document.	Bidder requests deletion of this clause.	Refer to Query response 1.
4	44	WIPRO	xiii. CSP shall be responsible for ensuring security of applications and infrastructure from any threats and vulnerabilities. The CSP shall address ongoing needs of security management including, ***but not limited to***, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus protection, event logging & correlation and vulnerability protection through implementation of proper patches and rules.	Use of word "but not limited to " make the scope vague and open ended so request deletion. Get requirement specified in document so that solutioning can be done precisely	Please refer to Corrigendum-III, S.No. 2
5	44	WIPRO	The Bidder should provide requisite licenses for all the system software required for ERP solution including, ***but not limited to,*** Operating System, Enterprise class Database Software, Clustering and High Availability Software	Use of word "but not limited to " make the scope vague and open ended so request deletion. Get requirement specified in document so that solutioning can be done precisely	Please refer to Corrigendum-III, S.No. 3

6	52		a) Technology configuration: The Technical Configuration shall include***(but not limited to***) b) System configuration: The System Configuration shall include **(but not limited to)** **c) Data migration strategy: Data migration strategy shall include (but not limited to)**	Use of word "but not limited to " make the scope vague and open ended so request deletion. Get requirement specified in document so that solutioning can be done precisely	Please refer to Corrigendum-III, S.No. 4
7	11	Wipro	EMD will be forfeited if the Bidder unilaterally withdraws the offer, or unilaterally amends, impairs or rescinds the offer within the period of its validity.	EMD will be forfeited if the Bidder ~~unilaterally withdraws the offer, or unilaterally amends, impairs or rescinds the offer~~ within the period of its validity.	Tender Condition is clear. No Change
8	66	Wipro	The post go-live stabilization support provided by the SI would cover the following: v. Any required configuration and/or customization required during this phase would be done by SI without any additional cost to EdCIL.	The post go-live stabilization support provided by the SI would cover the following: v. Any required configuration and/or customization required during this phase would be done by SI. Same would done through Change request at price mutually agreed	Tender Condition is clear. No Change

9	68	Wipro	Any such software including third party packages identified during implementation to fulfil EdCIL's functionality will have to be included by the Bidder in his bid. Any additional software if required but was not indicated at the time of bidding will have to be supplied by the Bidder and costs borne by the Bidder.	Any such software including third party packages identified during implementation to fulfil EdCIL's functionality will have to be included by the Bidder in his bid. Any additional software if required but was not indicated at the time of bidding will have to be supplied by the Bidder at a **mutually agreed additional cost**~~and costs borne by the Bidder.~~	Tender Condition is clear. No Change
10	69	Wipro	If any claim or submission about product suitability to EdCIL's requirements presented by the Bidder is found to be false at any stage after award of contract, then EdCIL may impose a suitable performance penalty. No extra payment on any account other than what is explicitly admitted in the tender document would be permitted.	Please clarify is it covered in overall penalty cap or not	Yes, in accordance with terms and conditions defined in Tender Document and corrigendum.
11	70	Wipro	Maintenance Support for ERP solution start from the end date of warranty period 2 (Two) years (Subject to extension by another for 3 years based on the satisfactory services rendered by SI during the initial 3 Years support period)	Maintenance Support for ERP solution start from the end date of warranty period 2 (Two) years (Subject to extension by another for 3 years based on the satisfactory services rendered by SI during the initial 3 Years support period. However, such extension shall happen on terms and conditions mutually agreeable to both the Parties)	Tender Condition is clear. No Change
12	70	WIPRO	Development Change requests to allow enhancements to ERP solution as	Development Change requests to allow enhancements to ERP solution as	Please refer to Corrigendum-III, S.No. 66

			requested by EdCIL start from the end date of warranty period 2 (Two) years (based on the capacity / effort estimates required and captured as part of this RFP) (Subject to extension by another for 3 years based on the satisfactory services rendered by SI during the initial 3 Years period)	requested by EdCIL start from the end date of warranty period 2 (Two) years (based on the capacity / effort estimates required and captured as part of this RFP) (Subject to extension by another for 3 years based on the satisfactory services rendered by SI during the initial 3 Years period. However, such extension shall happen on terms and conditions mutually agreeable to both the Parties)	
13	71	Wipro	During the period of warranty, SI shall remain responsible to arrange replacement and for setting right at his own cost any equipment installed by him which is of defective manufacture or design or becomes unworkable due to any cause whatsoever. The decision of the EdCIL's representative in this regard to direct the contractor to attend any damage or defect in work shall be final and binding on the contractor.	Bidder requests modification: - During the period of warranty, SI shall remain responsible to arrange replacement and for setting right at his own cost any equipment installed by him which is of defective manufacture or design or becomes unworkable due to any cause whatsoever. ~~The decision of the EdCIL's representative in this regard to direct the contractor to attend any damage or defect in work shall be final and binding on the contractor~~.	Tender Condition is clear. No Change
14	72	Wipro	SI shall incorporate technological changes, and provide enhancements as per the requests made by EdCIL. SI shall perform minor changes, bug fixes, error	Bidder requests EdCIL to define 'technological changes' and 'enhancements'.	Technological Changes & enhancement generally refers to the updates& patches in the software version of ERP-OEM as well as

			resolutions and minor enhancements that are incidental to proper and complete working of the application.		improving security standards by implementing security patches or technology enhancement software and hardware from the CSP side.
15	81	Wipro	The penalty applicable to the SI shall be independent of the Security Deposit and the Performance Guarantee submitted by the successful Bidder at the award of contract. The aggregate of all penalties in one quarter will not exceed 10% of the quarterly AMC amount during the warranty and maintenance period. In case, the penalty reaches 10% in three successive quarters, EdCIL at its discretion, may increase the cap higher percentage or terminate the contract.	Bidder requests modification: - The penalty applicable to the SI shall be independent of the Security Deposit and the Performance Guarantee submitted by the successful Bidder at the award of contract. The aggregate of all penalties in one quarter will not exceed 10% of the quarterly AMC amount during the warranty and maintenance period. ~~In case, the penalty reaches 10% in three successive quarters, EdCIL at its discretion, may increase the cap higher percentage or terminate the contract~~.	Please refer to Corrigendum-III, S.No. 5
16	85	WIPRO	The OEM is required to provide the Annual Maintenance Contract (AMC) for 3 (Three) years from Post stabilization period for Software licenses procured by SI for the ERP solution, subject to extension by another for 3 years based on the satisfactory services rendered by OEM during the initial support period. The AMC of all supplied software shall include all version/firmware updates (functional as well as technical),	The OEM is required to provide the Annual Maintenance Contract (AMC) for 3 (Three) years from Post stabilization period for Software licenses procured by SI for the ERP solution, subject to extension by another for 3 years (on terms and conditions mutually agreeable to both the parties) based on the satisfactory services rendered by OEM during the initial support period. The AMC of all	Tender Condition is clear. No Change

			patches/fixes, critical security alerts, documentation updates, compliance of mandates (legal guidelines of GOI as per Gazette of India, regulatory authorities etc.).	supplied software shall include all version/firmware updates (functional as well as technical), patches/fixes, critical security alerts, documentation updates, compliance of mandates (legal guidelines of GOI as per Gazette of India, regulatory authorities etc.).	
17	82	Wipro	Any component, modules, sub modules, sub-assemblies or equipment failing during the commissioning test shall be replaced/repaired free of cost by Bidder.	Any component, modules, sub modules, sub-assemblies or equipment failing during the commissioning test shall be ~~replaced/~~repaired at mutually agreed price	Tender Condition is clear. No Change
18	87	Wipro	During the period of warranty, the SI shall remain responsible to arrange replacement and for setting right at his own cost any equipment installed by him which is of defective manufacture or design or becomes unworkable due to any cause whatsoever. The decision of the EdCIL's representative in this regard to direct the SI to attend to any damage or defect in work shall be final and binding on the SI.	During the period of warranty, the SI shall remain responsible to arrange repair and for setting right at his own cost any equipment installed by him which is of defective manufacture or design or becomes unworkable due to any cause whatsoever not including **misuse, ignorance, negligence etc.** on part of Purchaser. The decision of the EdCIL's representative in this regard to direct the SI to attend to any damage or defect in work shall be final and binding on the SI.	Tender Condition is clear. No Change
19	87	Wipro	If it becomes necessary for the SI to replace or renew any defective portions of the system under this clause the provisions of this clause shall apply to the portions of the plant to be replaced	If it becomes necessary for the SI to replace or repair or renew any defective portions of the system under this clause the provisions of this clause shall apply to the portions of the plant	Please refer to Corrigendum-III, S.No. 6

			or renewed until the expiration of three months from the date of such replacement or renewal or until the end of the warranty period whichever may be later. If any defect is not remedied within reasonable time, EdCIL may proceed to do the work at SI's risk and expense, but without prejudice to any other rights which EdCIL may have against the SI in respect of such defects	to be replaced or renewed until the expiration of three months from the date of such replacement or renewal or until the end of the warranty period whichever may be later.	
20	97	Wipro	The Bidder should neither have been Debarred and / or blacklisted by any Central / State Govt. Department / Universities / schools /Organization etc. nor should have any litigation enquiry pending and / or initiated by any of these Department or Court of Law.	Bidder requests modification: - The Bidder should neither **be currently**~~have been~~ Debarred and / or blacklisted by any Central / State Govt. Department / Universities / ~~schools /Organization etc.~~ nor should have any litigation enquiry pending and / or initiated by any of these Department or Court of Law **which would materially affect the bidder's ability to perform its obligations under the RFP**.	Please refer to Corrigendum-III, S.No. 7
21	107	Wipro	EdCIL reserves the right to ask the Bidder to submit analysis of rate and data sheet for the rates quoted in the Price bid by the bidder.	Bidder requests deletion of this clause.	Please refer to Corrigendum-III, S.No. 8

22	103	Wipro	The payment will be made within 30 days on receipt of invoice (in duplicate) against successfully completion of the services as per the timeline indicated. This is to be duly certified by authorized representative of EdCIL.	The payment will be made within 30 days on receipt of invoice (in duplicate) against successfully completion of the services as per the timeline indicated. This is to be duly certified by authorized representative of EdCIL. Delayed payments shall incur interest at the rate of 1.5% per month. If whole or any part of the fees and other payments remain outstanding for 90 days after the same have become due, Wipro shall at its sole discretion, be entitled to discontinue the provision of services.	Tender Condition is clear. No Change
23	110	Wipro	5% of the cost of software licenses	Should get on go live	Please refer to Corrigendum-III, S.No. 9
24	110	Wipro	Payment Milestone M3 to M8	Request to modify the Payment terms for Implementation	Please refer to Corrigendum-III, S.No. 10
25	111	Wipro	M9-Quarterly payment on completion of service &deliverables in arrears at the end of each quarter	M9-Quarterly payment on completion of service &deliverables in advance at the end of each quarter	Tender Condition is clear. No Change
26	111	Wipro	Maintenance Support fee applicable per quarter [i.e. Derived from 2 year price captured for line item D.1 in the Financial Bid, as per format defined in this RFP – Annexure 17] adjusted for applicable penalties defined in this RFP, after the completion of quarter	Maintenance Support fee applicableper quarter [i.e. Derived from 2 year price captured for line item D.1 in the Financial Bid, as per format defined in this RFP – Annexure 17] adjusted for applicable penalties defined in this RFP, ~~after the completion of~~ at beginning of quarter	Tender Condition is clear. No Change
27	113	Wipro	Delay on part of the Bidder for reasons solely attributable to the Bidder in the performance of its delivery obligations	Delay on part of the Bidder for reasons solely attributable to the Bidder in the performance of its delivery obligations	Please refer to Corrigendum-III, S.No. 11

			as is directly attributable to them shall render the Bidder liable to the imposition of penalty (LD) @ 0.5% of the order value for each week or part thereof subject to maximum of 10% of the order value, unless an extension of time is agreed upon. Extension of time would not imply in any manner waiver of imposition of LD. EdCIL may, without prejudice to any other method of recovery, deduct the amount of LD from any monies due or to become due to the service provider. The payment or deduction of such LD amount shall not relieve the service provider from its obligations and liabilities under the contract.	as is directly attributable to them shall render the Bidder liable to the imposition of penalty (LD) @ 0.5% of the order value for each week or part thereof subject to maximum of ~~10~~ 5% of the order value, unless an extension of time is agreed upon. Extension of time would not imply in any manner waiver of imposition of LD. EdCIL may, without prejudice to any other method of recovery, deduct the amount of LD from any monies due or to become due to the service provider. The payment or deduction of such LD amount shall not relieve the service provider from its obligations and liabilities under the contract. The capping of 5% is applicable at overall contract level for risk purchase	
28	113	Wipro	EdCIL may without prejudice to any other remedy for breach of contract, terminate the contract in case of occurrence of any of the following events. In such an occurrence EdCIL shall give not less than fifteen days written notice of termination to the Service provider.	EdCIL may without prejudice to any other remedy for breach of contract, terminate the contract in case of **continuance** ~~intioccurrence~~ of any of the following events **despite giving a cure period of at least thirty (30) days**. In such an occurrence EdCIL shall give not less than fifteen days' written notice of termination to the Service provider.	Please refer to Corrigendum-III, S.No. 12
29	113	Wipro	If the contract is terminated by EdCIL for	Bidder requests modification: -	Please refer to Corrigendum-III, S.No.

			reasons detailed above or for any other reasons whatsoever: i. EdCIL shall reserve the right to get work completed at the risk and cost of the Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL. iv. All the dues payable to the Service Provider for the work executed by him before and up to termination shall only be released after making adjustments for the expenses, charges, demands, expected losses etc. incurred by EdCIL as a consequence of termination of the contract.	**If the contract is terminated by EdCIL for reasons detailed above or for any other reasons whatsoever: EdCIL shall reserve the right to get work completed at the risk and cost of the Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL.Bidder will reimburse the purchaser for any additional costs incurred in procuring such goods/services from a third party up to a maximum incremental charges not exceeding 5% of the amount paid or payable if the goods/services are procured from Bidder. The capping of 5% is applicable at overall contract level for risk purchase** iv. All the dues payable to the Service Provider for the work executed by him before and up to **effective date of** termination **shall be paid to the Service Provider by EdCIL**~~only be released after making adjustments for the expenses,~~	13

				~~charges, demands, expected losses etc. incurred by EdCIL as a consequence of termination of the contract~~.	
30	114	Wipro	EdCIL, by giving 15 days' Notice to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for EdCIL's convenience, the extent to which performance of the Bidder under the Contract is terminated, and the date upon which such termination becomes effective. The bidder shall be paid for all services till the effective date of termination.	Bidder requests modification: - i. EdCIL, by giving **45**~~15~~ days' Notice to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for EdCIL's convenience, the extent to which performance of the Bidder under the Contract is terminated, and the date upon which such termination becomes effective. The bidder **shall be paid for all goods delivered and services rendered** till the effective date of termination. ii. Depending on merits of the case the Service Provider ~~may~~**shall** be appropriately compensated on mutually agreed terms for the loss incurred by the Service Provider if any due to such termination.	Please refer to Corrigendum-III, S.No. 14
31	115	Wipro	EdCIL may, after giving a written notice of suspension to the Service provider, and considering the representation, if any, submitted to him within a period of 15 days from receipt of such notice, suspend all payments to the Service	EdCIL may, after giving a written notice of suspension to the Service provider, and considering the representation, if any, submitted to him within a period of 15 days from receipt of such notice, suspend all only payments relating to	Tender Condition is clear. No Change

			Provider, if the Service Provider fails to perform any of its obligations	default to the Service Provider, if the Service Provider fails to perform any of its obligations	
32	114	Wipro	EdCIL shall reserve the right to get work completed at the risk and cost of the Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL.	EdCIL may engage some other agency for the completion of suspended work, which will be carried out at the risk and cost of the Service Provider. Bidder will reimburse the purchaser for any additional costs incurred in procuring such goods/services from a third party up to a maximum incremental charges not exceeding 5% of the amount paid or payable if the goods/services are procured from Bidder. The capping of 5% is applicable at overall contract level for risk purchase	Please refer to query response 29.
33	116	Wipro	In case, any special, indirect, incidental, consequential damages including loss of revenue, data, records/reports and any such resultant action in consequence of these events takes place, the exemplary/ punitive/recoveries, as per the provisions of the contract or under any applicable law, the parties shall make themselves liable for such indemnification as arise out of the contractual obligation.	~~Bidder requests modification:~~ ~~In case, any special, indirect, incidental, consequential damages including loss of revenue, data, records/reports and any such resultant action in consequence of these events takes place, the exemplary/ punitive/recoveries, as per the provisions of the contract or under any applicable law, the parties shall make themselves liable for such indemnification as arise out of the contractual obligation.~~	Please refer to Corrigendum-III, S.No. 15

34	116	Wipro	Any court case arising out of Bidder's mistake will be defended by the Bidder with no cost to EdCIL and any legal liability arising out due to negligence of Bidder will be borne by the Bidder.	Bidder requests modification: - Any ~~court case arising out of Bidder's mistake will be defended by the Bidder with no cost to EdCIL and any~~ legal liability arising out due to **gross** negligence of Bidder will be borne by the Bidder.	Please refer to Corrigendum-III, S.No. 16
35	118	Wipro	In the event of the security being insufficient to cover the claimed amount or amounts or if no security has been taken from the SI, the Purchaser shall be entitled to withhold and have lien to retain to the extent of such claim amount or amounts referred to spura, from any sum or sums found payable or which at any time thereafter may become payable to the SI under the same contract or any other department of the Central Government pending finalization or adjudication of any such claims.	Bidder requests modification: - In the event of the security being insufficient to cover the claimed amount or amounts or if no security has been taken from the SI, the Purchaser shall be entitled to withhold and have lien to retain to the extent of such claim amount or amounts referred to spura, from any sum or sums found payable or which at any time thereafter may become payable to the SI under the same contract~~ or any other department of the Central Government pending finalization or adjudication of any such claims~~.	Please refer to Corrigendum-III, S.No. 17
36	117	Wipro	It is an agreed term of the contract that the sum of money or moneys so withheld or retained under the lien referred to by the purchaser till the claim arising out of or under the contract is determined by the Arbitrator	Bidder requests modification: - It is an agreed term of the contract that the sum of money or moneys so withheld or retained under the lien referred to by the purchaser till the	Tender Condition is clear. No Change

			(if the contract is governed by the Arbitration clause) or by the competent court, as the case may be, and that the SI will have no claim for interest of damages whatsoever on any account in respect of such withholding or retention under the lien referred to spura and duly notified as such to the SI	claim arising out of or under the contract is determined by the Arbitrator (if the contract is governed by the Arbitration clause) or by the competent court, as the case may be~~, and that the SI will have no claim for interest of damages whatsoever on any account in respect of such withholding or retention under the lien referred to spura and duly notified as such to the SI~~	
37	119	Wipro	The Bidder shall execute the work with due diligence and expedition, keeping to the approved time schedule. Should he refuse or neglect to comply with any reasonable orders given to him in writing by the EdCIL in connection with the work or contravene the provision of the Contract or the progress of work lags persistently behind the time schedule due to his neglect, the Purchaser shall be at liberty to give thirty days' notice in writing to the Bidder requiring him to make good the neglect or contravention complained of and should the Bidder fail to comply with the requisitions made in the notice within seven days from the receipt thereof, it shall be lawful for the purchaser to take the work wholly or in part out of the SI's hands without	Bidder requests modification: - The Bidder shall execute the work with due diligence and expedition, keeping to the approved time schedule. Should he refuse or neglect to comply with any reasonable orders given to him in writing by the EdCIL in connection with the work or contravene the provision of the Contract or the progress of work lags persistently behind the time schedule due to his neglect, the Purchaser shall be at liberty to give thirty days' notice in writing to the Bidder requiring him to make good the neglect or contravention complained of and should the Bidder fail to comply with the requisitions made in the notice within seven days from the receipt thereof, it shall be lawful for the	Please refer to Corrigendum-III, S.No. 18

			any further reference and get the work or any part thereof, as the case may be, completed by other agencies without prejudice to any other right or remedy of the Purchaser.	purchaser to take the work wholly or in part out of the SI's hands without any further reference and get the work or any part thereof, as the case may be, completed by other agencies ~~without prejudice to any other right or remedy of the Purchaser~~. **Bidder will reimburse the purchaser for any additional costs incurred in procuring such goods/services from a third party up to a maximum incremental charges not exceeding 5% of the amount paid or payable if the goods/services are procured from Bidder. The capping of 5% is applicable at overall contract level for risk purchase**	
38	119	Wipro	Whenever the Bidder is unable to complete the work and contract is rescinded: o The security deposit & PBG shall be forfeited and the balance work shall be got done independently with risk & cost of the failed Bidder, where such cost shall not exceed 25% of the cost of the undelivered / incomplete deliverables which was quoted by the Bidder in the final bid. The failed Bidder shall be debarred from participating in the Tender for executing the balance work	Whenever the Bidder is unable to complete the work and contract is rescinded: o The security deposit & PBG shall be forfeited and the balance work shall be got done independently with risk & cost of the failed Bidder, where such cost shall not exceed ~~2~~5% of the cost of the undelivered / incomplete deliverables which was quoted by the Bidder in the final bid. ~~The failed Bidder shall be debarred from participating in the Tender for executing the balance work.~~The capping of 5% is applicable at	Please refer to Corrigendum-III, S.No. 19

				overall contract level for risk purchase	
39	120	Wipro	• The successful Bidder, invited to sign the contract qualifies the letter of acceptance of the contract with its own conditions. • The successful Bidder fails to deposit the Performance Bank Guarantee or fails to enter into a contract within 21 days of the date of notice of award of contract or within such extended period, as may be specified by EdCIL.	Bidder requests modification: - • The successful Bidder, invited to sign the contract qualifies the letter of acceptance of the contract with its own conditions. • The successful Bidder fails to deposit the Performance Bank Guarantee or fails to enter into a contract within 21 days of the date of signing of the contract notice of award of contract or within such extended period, as may be specified by EdCIL.	Please refer to Corrigendum-III, S.No. 20
40	122	Wipro	The purchaser reserves the right to accept or reject these deviations and his decision thereon shall be final (Annexure 19).	Bidder requests Removal of this Clause.	Tender Condition is clear. No Change
41	123	Wipro	During the period of the contract, EdCIL could buy any of those items which are not included in the contract and which are part of the quoted price of the Bidder. EdCIL will have the right to buy those services at the same rate for which the Bidder was selected as the successful Bidder. The price quote for all the services indicated in the quote will be valid for the complete period of Contract	Get clarification what is implied by the EDCIL here	The Prices which bidder is quoting in the financial sheets will remain valid for contract period including optional price of maintenance support in year 5 , 6 and 7.
42	205	Wipro	In response to the Tender No….. Dated	Bidder requests modification: -	Please refer to Corrigendum-III, S.No.

			…… for Request for Proposal (RFP) for ERP Implementation. I/We hereby declare that presently our Company/Firm _____has not been declared ineligible or black listed for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/Autonomous Body on the date of bid submission.	In response to the Tender No….. Dated …… for Request for Proposal (RFP) for ERP Implementation. I/We hereby declare that presently our Company/Firm _____has not been declared ineligible or black listed for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU~~/Autonomous Body~~ on the date of bid submission.	21
43	222	Wipro	3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid. 3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the EdCIL.	Bidder requests modification: - ~~3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.~~ ~~3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the EdCIL.~~	3.12 Please refer to Corrigendum-III, S.No. 22 3.13 No Change

43A	222	Wipro	The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the bid process.	Bidder requests modification: - The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, ~~with any other company in any country in respect of any corrupt practices envisaged hereunder or~~ with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the bid process.	Please refer to Corrigendum-III, S.No. 23
45	223	Wipro	In case of the successful BIDDER a clause would also be incorporated in the Article pertaining of Performance Bond in the corresponding Contract governing such agreement that the provisions of Sanctions for Violation shall be applicable for encashment of Performance Bank Guarantee deposited towards forfeiture of said amount in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing such sanction.	Bidder requests deletion of this clause.	Tender Condition is clear. No Change
46	224	Wipro	(iv) To recover all sums already paid by the EdCIL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending	Bidder requests modification: - (iv) To recover all sums already paid by the EdCI~~L, and in case of an Indian~~	Please refer to Corrigendum-III, S.No. 24

			Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR as the case may be. If any outstanding payment is due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum and interest thereto. (v) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest. (vi) To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER. (vii) To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which	~~BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR as the case may be. If any outstanding payment is due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum and interest thereto. (v) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest. (vi) To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.~~ (vii) To debar the BIDDER from	

			may be further extended at the discretion of the EdCIL. However, if the bidder can prove that he has restored/recouped the damage caused by him and has installed a suitable corruption prevention system, the Buyer may revoke the exclusion prematurely, provided such systems has been audited by an independent agency.	participating in future bidding processes of the Government of India **for a maximum period of twelve (12) months** ~~minimum period of five years, which may be further extended at the discretion of the EdCIL~~. However, if the bidder can prove that he has restored/recouped the damage caused by him and has installed a suitable corruption prevention system, the Buyer may revoke the exclusion prematurely, provided such systems has been audited by an independent agency.	
47	229	Wipro	We undertake and agree to indemnify and hold EdCIL harmless against all claims, losses, damages, costs, expenses, proceeding fees of legal advisors (on a reimbursement basis) and fees of other professionals incurred (in the case of legal fees and fees of professionals) by EdCIL and/or its representatives, if any such conflict arises later.	Bidder requests deletion of this clause.	Tender Condition is clear. No Change
48	NA	Wipro	NA	Bidder’s failure to perform its contractual responsibilities, to perform the services, or to meet agreed service levels shall be excused if and to the extent Bidder's performance is	Rejected

				effected, delayed or causes non-performance due to Customer's omissions or actions whatsoever.	
49	NA	Wipro	NA	Services and/or deliverables shall be deemed to be fully and finally accepted by Customer in the event when Customer has not submitted its acceptance or rejection response in writing to Bidder within 15 days from the date of installation/commissioning or when Customer uses the Deliverable in its business, whichever occurs earlier. Parties agree that Bidder shall have 15 days' time to correct in case of any rejection by Client.	Rejected
50	NA	Wipro	NA	Customer hereby agrees to make the site ready as per the agreed specifications, within the agreed timelines. Customer agrees that Bidder shall not be in any manner be liable for any delay arising out of Customer's failure to make the site ready within the stipulated period, including but not limited to levy of liquidated damages for any delay in performance of Services under the terms of this Agreement.	Rejected
51	NA	Wipro	NA	Bidder assumes that the title of ownership and risk of the goods supplied under this Contract is passed	Rejected

				onto Customer on delivery of the material at the Customer location.	
52	NA	Wipro	NA	Either party may request a change order ("Change Order") in the event of actual or anticipated change(s) to the agreed scope, Services, Deliverables, schedule, or any other aspect of the Statement of Work. Bidder will prepare a Change Order reflecting the proposed changes, including the impact on the Deliverables, schedule, and fee. In the absence of a signed Change Order, Bidder shall not be bound to perform any additional services.	Rejected
53	NA	Wipro	NA	No intellectual property rights of any nature shall be transferred from one party to the other in the course of performing any obligations or otherwise under this agreement. For the avoidance of doubt, Bidder may use certain tools, processes or methodologies of its own in performing the Services. Ownership of all intellectual property rights and any other rights in these shall vest with Bidder, and no rights shall be deemed to have accrued to the Customer.	Rejected
54	NA	Wipro	NA	The bidder shall have the right to terminate the contract in the event any undisputed amount remains unpaid for	Rejected

				a period exceeding 15 days.	
55	70	Wipro	xvi. SI should Provide two dedicated network link through leased line form data center to EDCIL offices. Requirement for Dedicated network link: a. Primary Link – 10 MPBS b. Secondary Link – 4 MBPS	Shall bidder to propose network infra at EDCIL premises i.e. WAN router, switch to manage the network links and applications accessibility	Yes, bidder should propose network infra at EDCIL premises i.e. WAN router or any other hardware.
56	33	Wipro	In order to facilitate the smooth functioning and able administration of the project, EdCIL shall on a reasonable effort basis, as far as practicable, provide support for the infrastructure needed at EdCIL premises. This may include office seating space along with network connectivity and power supply	1) Please share the number of user details for setup a network infra 2) Do bidder to setup a NOC for support infra?	1. The number of use details are already mentioned in the Tender Document. 2.Resource Allocation and operationalization of NOC is the responsibility of the SI in line with CSP. The Bidder needs to provide detailed solution on this in this approach, methodology, document during bid Submission
57	NA	Wipro	NA	Need exiting Network Data centre infra details e.g. make model for better understanding and for cloud solution sizing	Please refer to Annexure 1 of Tender Document
58	NA	Wipro	NA	Please share existing Network diagram	Please refer to Annexure 1 of Tender Document
59	31	Wipro	ERP Solution Implementation: Data Migration	Pls. provide volume of data & locations of data which are to be migrated to new system	Please refer to page 53 of Tender Document
60	31	Wipro	ERP Solution Implementation: Data Migration	Does bidder needs to migrate existing data kept in LTO/Disk drive (backed up by Symantec software as per RFP) to	Yes

				new proposed solution?	
61	NA	Wipro	NA	What is the current Database type & version ?	Currently EdCIL is using different applications referred in the tender document. Bidder is encouraged to perform a due-diligence exercise during the bid process, by visiting the EdCIL IS Unit and to capture the latest updates in IT inventory including application.
62	NA	Wipro	NA	What is the maximum size of current Database?	Edcil currently have approximately 5-7 GB data in inhouse servers but bidder is encouraged to perform a due-diligence exercise during the bid process, by visiting the EdCIL IS Unit and to capture the latest updates in IT inventory including application.
63	124	Wipro	IT Network Map	Do we need to provide internet or MPLS connectivity at Data Centre and other locations too ?	Si needs to provide MPLS/dedicated link Connectivity between data Centre to EdCIL Head-Office.
64	71	Wipro	Physical Onsite helpdesk to support and facilitate resolution of Incidents and Problems.	Do we need to provide PRI & Toll free for helpdesk? If yes , please confirm the number of call volumes per month.	The employee will communicate the issue to helpdesk support by internal PABX.
65	42	Wipro	The interfaces should be user friendly and shall provide graphic user interface with web access as the system will be used both at corporate and regional offices or field offices at remote locations.	Any connectivity is required for corporate / Regional / field offices? If yes , Please confirm the bandwidth sizing which is required.	Yes, connectivity is required for between Data center &Head office of Edcil. Bandwidth is mentioned in Page no. 70 of Tender Document.
66	NA	Wipro	NA	Do we need to provide SMS gateway set up at DC ?	Yes

67	71	Wipro	Physical Onsite helpdesk to support and facilitate resolution of Incidents and Problems.	Pls share the details of existing Ticket volume and tool(If any).	EdCIL is implementing ERP first time, therefore we don't have any data pertaining to it.
68	72	Wipro	SI will not propose that FTEs proposed for helpdesk support would also provide application – functional and technical support.	Are you saying that Helpdesk will not perform the Function and technical support activities.	Please refer to Corrigendum-III, S.No. 25
69	72	Wipro	The SI will provide a Service Desk which will serve as a Single Point of Contact (SPOC) for all incidents, problems, Changes and service requests related to ERP solution at EdCIL.	Bidder is expecting that all the required infra (Seating Space, Phone, internet etc) for Helpdesk team will be provided by the customer.	Yes, EdCIL will provide Seating space, Landline phone with internal connectivity and internet.
70	73	Wipro	BE/B.Tech/MCA with At least 5 & 3 year of experience in maintenance or developing ERP system	Resource qualification & Experience ask is very high in Service desk. Pls. make it 1 & 2 year.	Please refer to Corrigendum-III, S.No. 26
71	73	Wipro	The SI needs to propose an ITSM compliant Service Desk tool, which will leverage automated mechanism to facilitate ticket logging, ticket tracking, and communication with requestor, ticket follow ups, audit trails, ticket assignation and ticket closure.	Is tool required on perpetual model or on as a service model. Pls. clarify	SI need to decide on the model as per scope of work required in the tender document
72	31	Wipro	Maintenance support for the entire ERP solution, including Cloud and software components, for a duration of 2 years from the date of completion of warranty period.	Pls specify the Project duration with Cloud product and Support, required for years	Tender document has clarity on the project
73	82	Wipro	Time to load login page or any other page of the portal that can be viewed by the users without logging into the	Pls specify the penalty in terms of number or measuring the time, to cleary specify it or elaborate it	Tender document has clarity on penalties

			system (publicly accessible pages). The time includes the cumulative time of sending the request from a dedicated EDCIL machine over internet to the cloud platform till the time the page fully loads on the machine. The pages will be defined by EDCIL based on the criticality and number of visits to the page.		
74	97	Wipro	Should have a business accrual from Datacentre and Cloud services and average 100 Cr in balance sheet of last 3 years from only Datacentre and Cloud services.	Pls remove the point, or relax the same.	Please refer to Corrigendum-III, S.No. 27
75	44	Wipro	CSP shall be responsible for Cloud Service Provisioning Requirements, Data Management, Operational Management, Cloud Network Requirement, Clouddatacenter specifications, Cloud Storage Service Requirements, Application HostingSecurity, Cloud Hosting Security, Application Performance Monitoring (APM), BackupServices, Database Support Service, and Helpdesk Support from Cloud ServiceProvider Managed Services	Please suggest if Database and Helpdesk support can be provided by Bidder support team instead of CSP providing it as a PAAS.Aslo suggest if Helpdesk can be hosted in Bidder DC.	Please refer to Corrigendum-III, S.No. 28
76	43	Wipro	CSP should ensure daily incremental and weekly full backup taken for the instances at DC site. The backup should	Please suggest the Backup retention required for daily incremental and weekly full backups?	Please refer to Corrigendum-III, S.No. 29.

			be tested periodically. All backup should be retained as per EDCIL security policy.		
77	43	Wipro	CSP should have Network Operation Center (NOC) / Security Operation Center (SOC) for the cloud platform in India. It should have advanced operational support system which manages network configuration, performance monitoring, security, monitoring and network availability. The NOC / SOC should be operational on 24 hours X 365 days basis and performance and network reporting should be made available to EdCIL onsite engineers and management	Please suggest if resources will be deployed in DC and suggest number of resources	Please refer to query response 56
78	69	Wipro	The SI shall be responsible for implementing the approved data back-up and disaster recovery plan during the contract period. In case of any kind of disaster, SI shall be responsible for bringing live the ERP solution from DR & subsequently restoring it to EdCIL (India) Ltd. Page 70 of 257 its original form, once the cause of the Disaster is addressed as defined below:	What is the RPO/RTO for DR ?	RPO should be less than or equal to 30 Minutes and RTO shall be less than or equal to 4 hours.
79	99	Wipro	Space for keeping backup tapes should be provided in the fire proof cabinet with sufficient	Please suggest if fire proof cabinet is required so Bidder can factor it beforehand. Please specify the cabinet	Yes, Fire proof cabinet is required. Bidder need to plan the requirement as per the requirement given in the

			lock and key mechanism within DC premises.	size required and the number of current tapes which needs to be stored.	tender document.
80	70	Wipro	As part of scope for DR a copy of the Backup or better solution Needs to be Provisioned at the DR Site , with no provision for compute elements. c. Uptime committed for Primary and DR site will be 99 % per month.	For Active-Active DR compute needs to be provisioned.Only in case of backup the compute is not provisioned	Please refer to Corrigendum-III, S.No. 30.
81	70	Wipro	The selected bidder shall revise/ update the backup policy keeping pace with the technological advancement	What is meant by backup policy here. Does it mean the Data backup techniques for Application aware backup or it is retentions being talked here	Tender Condition is clear
82	70	Wipro	SI should Provide two dedicated network link through leased line form data center to EDCIL offices. Requirement for Dedicated network link: a. Primary Link – 10 MPBS b. Secondary Link – 4 MBPS	Please suggest if EDCIL can work with its existing telco vendor to achieve this or wants SI only to factor this. Also please confirm if 2 additional links will be required for DR DC.?	The dedicated link will be provided by SI in order to manage the end to end SLA. In case of failure of DC, the DR should be activated. The connectivity during the failure of DC will be through VPN tunnel on EdCIL existing internet bandwidth.
83	53	Wipro	The following data for the last three years need to be migrated into the ERP solution	How much data size needs to be migrated.	As Per Tender Document
84	79	Wipro	Availability SLA for Backup -100% for Offline	Please if you can relax the Backup SLA	Tender Condition is clear. No Change
85	95	Wipro	The offered ERP should support the following Operating Systems: Solaris, HP Unix, IBMAIX, Linuxand Windowsplatform.	ERP can support all OS platforms however CSP only supports non x86 platforms like Linux and windows	Please refer to Corrigendum-III, S.No. 31.
86	Multiple	Wipro	Copies of Work order and Completion	since we are under obligations of	Please refer to Corrigendum-III, S.No.

	places		Certificate with details as per formats available in Annexure 12 & 6 (Summary as well as Detailed)	confidentiality with respect to our previous contractual assignments. Pls allow us to share Self-Certificate signed by aityorized signatory in place of client letter, Copies of Work order and Completion Certificate/go-live certificate etc.	32,33,34,35,36,37,38,39,40,41
87	32	Wipro	This approach would involve implementation of ERP solution across all applicable business functions and locations for ERP systems in the same phase.	We understand from section 6.2 Geographical scope, that EdCIL has 02 (two) locations (1) Head Office, Noida (2) TSG, Barakhamba road, New Delhi. If there are any other locations please specify. We believe, the proposed ERP implementation will be carried from HO location. Please validate. Please also specify the business functions carried from above location.	Edcil HQ Is in Noida and TSG in Barakhamba. We have proposed plan to open office in Bangalore,Guwahati and Mumbai
88	32	Wipro	The proposed timeline for the ERP solution implementation is 9 months	Can bidder propose own timeframe for project phases and activities keeping go-live period as per EdCIL RFP i.e. 9 months.	Agreed subject to all terms and conditions given in the tender.
89	53	Wipro	Data Migration volumetric requirements	Please provide data volume details – function wise, source system wise	Tender Condition is clear. No Change
90		Wipro	Data Extraction - This step involves creation of data into the format required by ERP from data which is currently stored in the electronic / non –	Please provide details with quantum of data in non-electronic formats. Is document scanning is part of SI's scope? If yes, please provide tentative	Please refer to clause 6.5.3.4 In the Tender Document

			electronic format (hard copies).	volume & size for same. Is document scanning is part of SI's scope? If yes, please provide tentative volume & size for same.	
91	55	Wipro	The SI shall carry out migration of all data which may be available at various EdCIL offices and sites.	Please specify if data can be made available to SI at central ERP implementation location or SI will need to travel to offices and sites. If need to travel, please list out all such locations.	SI needs to travel to other office. Head office : EdCIL (India) Limited, EdCIL House, Plot No. 18A, Sector-16A, Noida – 201301 (UP), India Other Office : Vijaya Building, 5th Floor,17-Barakhamba Road,New Delhi-110001
92	56	Wipro	As part of this RFP, System Integrator is expected to support integration of proposed enterprise applications with Email system, Proposed ERP modules, EdCIL Intranet and Website (as may be required).	Please specify in detail the integration requirements (business cases) with Intranet and Website	Tender Condition is clear. No Change
93	93	Wipro	Having selected the SI on the basis of, among other things, an evaluation of proposed SI, EdCIL expects to finalize a Contract on the basis of the Professional staff named in the Proposal	We recommend to change this as Indicative profiles as It would be difficult to submit the named/deployable profiles at this point since most of the resources are allocated to projects. We request to allow us to submit indicative profiles and during contract agreement / signing, we will provide resources with equivalent and higher qualification.	Tender Condition is clear. No Change

94	NA	Wipro	Budgeting	Is the budgeting related to individual functions/modules?	Tender Condition is clear. No Change
95	NA	Wipro	General Query	Is there a need to consolidate the budgeting information for Business Planning	Tender Condition is clear. No Change
96	NA	Wipro	General Query	If the above is Yes, is the business planning to be done annually/quarterly/monthly. Request your inputs	Annually
97	NA	Wipro	General Query	What are the source systems from where the budgeting information will flow for business planning? Will this include manpower planning information also?	Tender Condition is clear. No Change
98	NA	Wipro	General Query	What is the current practice for annual budgeting and planning that needs to be automated?	Tender Condition is clear. No Change
99	63	Wipro	iv. The SI is required to conduct the ERP Change Management Workshops for EdCIL employees.	How many employees to be trained or no. of sessions to be conducted on Change Management? During which phase this change management training to be conducted? What will be the batch size?	The Change Management Workshops of number of session has to be planned by SI and proposal has to be submitted accordingly. Edcil already submit the number of employees working.
100	47	Wipro	Please provide 1+1 alternate resumes. Please provide resumes of the resources that would be deployed on the project.	Please provide Tentative/Sample resumes as per given qualification.	Required Qualification and experience is already mentioned in the RFP, Please prepare the resume accordingly.
101	109	Tech M	The payment will be made within 30 days on receipt of invoice (in duplicate) against Successfully completion of the	Deemed acceptance of invoice raised by Tech M	Tender Condition is clear. No Change

			services as per the timeline indicated. This is to be duly Certified by authorized representative of EdCIL.		
102	112	Tech M	Within 15 days from date of signing of contract, the Bidder shall furnish performance security of 10% of the total order value as demanded by EdCIL, valid up to 90 days after the date of completion of the contract.	We request EdCIL to keep PBG validity till contract period only	Tender Condition is clear. No Change
103	113	Tech M	1.EdCIL shall reserve the right to get work completed at the risk and cost of the Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL. And EdCIL, by giving 15 days' Notice to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for EdCIL's convenience, the extent to which performance of the Bidder under the Contract is terminated, and the date Upon which such termination becomes effective. The bidder shall be paid for all Services till	We request for following: 1. Should be limited to material breach 2. Should be capped @110% of the value of the affected services 3. At least 90 days' notice should be given	Please refer to query response 29,30.

			the effective date of termination.		
104	115	Tech M	EdCIL may, after giving a written notice of suspension to the Service provider, and considering the representation, if any, submitted to him within a period of 15 days from receipt of such notice, suspend all payments to the Service Provider, if the Service Provider fails to perform any of its obligations (including the carrying out of the services) provided that such notice of suspension: • Shall specify the nature of the failure and • Shall direct the Bidder to remedy such failure within a specified period from the Date of receipt of such notice of suspension by the Service Provider.	We request for deletion and cure period to be provided	Tender Condition is clear. No Change
105	118	Tech M	b)The aggregate liability of the Supplier or SI to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to any obligation of the Supplier or SI to indemnify the Purchaser with respect to intellectual property rights infringement	We request EdCIL to keep the limitation of Liability to the capped to the value of last twelve month charges only	Tender Condition is clear. No Change
106	227	Tech M	We agree for unconditional acceptance	Please let us know if the Bidder is	Tender Condition is clear. No Change

			of all the terms and conditions set out in the RFP document and also agree to	permitted to suggest a few deviation and hence, modify the cover letter verbose.	
107	215	Tech M	No validity	This authority will remain in force till the time the POA holder is in the employment of the Company or till the Company revokes the same at any time for reason whatsoever, whichever occurs earlier.	Tender Condition is clear. No Change
108	80	Tech M	The penalty applicable to the SI shall be independent of the Security Deposit and the Performance Guarantee submitted by the successful Bidder at the award of contract. The aggregate of all penalties in one quarter will not exceed 10% of the quarterly AMC amount during the warranty and maintenance period. In case, the penalty reaches 10% in three successive quarters, EdCIL at its discretion, may increase the cap higher percentage or terminate the contract.	Suggest, liquidated damages to be applicable instead of penalties and liquidated damages to be the sole remedy. Penalties shall be capped at 5% of the value of the affected deliverables/services, per week	Please refer to query response 15.
109	109	Tech M	Clause related to deemed acceptance of invoices is missing	Suggest the following clause to address the acceptance of invoices by EDCIL - All invoices shall be deemed to have been accepted by EDCIL within 7 days of receipt, unless a discrepancy is communicated in writing by EDCIL to the Supplier.	Tender Condition is clear. No Change
110	113	Tech M	Imposition of penalty (LD) @ 0.5% of the order value for each week or part	Suggest the LDs to be capped at 5% of the value of the delayed deliverables.	Please refer to query response 27.

			thereof subject to maximum of 10% of the order value, unless an extension of time is agreed upon.		
111	114	Tech M	In such an occurrence EdCIL shall give not less than fifteen days written notice of termination to the Service provider.	Either party shall have a right to terminate the agreement in the event of a material breach by the other party, subject to a thirty (30) days written notice.	Please refer to query response 28.
112	114	Tech M	EdCIL, by giving 15 days' Notice to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience.	Termination for convenience shall be subject to sixty (60) days' written notice. EDCIL shall be liable to pay the Supplier for all committed and non-cancellable costs including but not limited to the cost of unpaid hardware or software.	Please refer to query response 30.
113	115-116	Tech M	EdCIL may, after giving a written notice of suspension to the Service provider, and considering the representation, if any, submitted to him within a period of 15 days from receipt of such notice, suspend all payments to the Service Provider	EdCILl shall be liable to pay the Supplier all holding costs.	Tender Condition is clear. No Change
114	115-116	Tech M	EdCIL may engage some other agency for the completion of suspended work, which will be carried out at the risk and cost of the Service Provider.	Supplier's liability shall be limited to 110% of the value of the affected or suspended services.	Please refer to query response 29.

115	116	Tech M	In case, any special, indirect, incidental, consequential damages including loss of revenue, data, records/reports and any such resultant action in consequence of these events takes place, the exemplary/ punitive/recoveries, as per the provisions of the contract or under any applicable law, the parties shall make themselves liable for such indemnification as arise out of the contractual obligation	Neither party shall be liable for any indirect or consequential losses including damage, cost or expense of any kind, whether arising from tort (including negligence), breach of contract or howsoever, including without limitation loss of profits or of contracts, loss of operation time and loss of goodwill or anticipated savings.	Please refer to query response 33.
116	118	Tech M	(a) the Supplier or SI shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser	Suggest Indirect and consequential losses and damages to be excluded entirely even for liquidated damages.	Tender Condition is clear. No Change
117	119	Tech M	The aggregate liability of the Supplier or SI to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price,	Suggest aggregate liability to be capped at fee paid by EDCIL to Supplier in the preceding 12 months from the date of claim.	Tender Condition is clear. No Change
118	109	Tech M	No deemed acceptance of deliverables and no provision pertaining to dependencies	The Deliverables shall be deemed to have been accepted within 10 days of delivery thereof, unless a material failure or deficiency is communicated in writing to the Supplier. EDCIL acknowledges that Services shall be	Tender Condition is clear. No Change

				subject to the agreed Dependencies to be provided by EDCIL in a timely and agreed manner. EDCIL shall keep TechM and its personnel indemnified against any third party claims resulting out of or in relation to such Dependencies. Dependencies means any data, software, systems including but not limited to any information or products to be provided by EDCIL which is necessary for TechM to perform its Services under this Agreement and may be specified under the relevant Statement of Work.	
119	116	Tech M	-	Any third party intellectual property embedded in the Deliverables shall be governed by the terms and conditions of such third parties such as end user license agreements etc.	Rejected
120	28	Tech M	Bidder is encouraged to perform a due-diligence exercise during the bid process, by visiting the EdCIL IS Unit and to capture the latest updates in IT inventory including application.	Do EdCIL wants bidder to use existing infrastructure as a part of new ERP Implementation or it needs to have complete new infra Including servers, network storage etc.	Refer to Query response 25
121	29	Tech M	System Integrator (SI) is expected to ensure that the proposed enterprise solution can integrate with: EdCIl's email system	Which is the Email solution currently being used by EDCIL. Please specify total no of email users	EdCIL employees are using gov.in(NIC) mail service. Number of users are specified in the Tender Document
122	31	Tech M	The SI shall be responsible for providing cloud, sizing, procurement, and	Is EDCIL require private cloud @ co-hosted location or bidder can provide	Tender Conditions is clear

			installation for the proposed ERP solution.	public cloud wherever applicable &technically feasible?	
123	31	Tech M	Maintenance support for the entire ERP solution, including Cloud and software components, for a duration of 2 years from the date of completion of warranty period	We understand that warranty period would be applicable for the hardware, software & licenses purchased under the scope, what about the managed service requirement? How the same will be delivered for warranty period?	Managed Service requirement is included in the warranty period.
124	34	Tech M	Project to be executed by the SI dedicated team in EdCIL (India) Limited office. All equipment required for development should be provided by the SI. EdCIL will provide only the sitting space for SI dedicated team.	Is EDCIL require complete support (Warranty and 2 years maintenance support based out of EDCIL premises only? Can bidder propose Operations & maintenance as a shared model from its offshore development centre?	Tender has clarity on the support requirement in ERP
125	35	Tech M	The ERP solution shall be implemented across the existing locations of EdCIL (EdCIL Head Office, Noida and TSG, Barakhamba road, New Delhi).	We understand that there are only these two locations under support. Do bidder needs to consider separate links to these two locations from co-located Data Centres?	Tender has clarity on connectivity requirement.
126	43	Tech M	Scope of Services for SI, All backup should be retained as per EDCIL security policy	Kindly share the retention Policy period	Please refer to query response 76.
127	44	Tech M	CSP shall be responsible for provisioning of requisite network infrastructure to ensure accessibility of the servers as per defined SLA's	Please provide no of total & concurrent users accessing the applications with approx. no of bandwidth required per user	Please refer to page 68 in the Tender Document.
128	44	Tech M	xiv. CSP should have Network Operation Center (NOC) / Security Operation Center (SOC) for the cloud platform in India	Does EDCIL require separate NOC/SOC to be setup for it or can be shared with bidder's existing NOC/SOC centre	Refer to query response 56

129	44	Tech M	CV's for Roles & profiles soughed	We assume that EdCIL require sample profile and not the named profile. Please confirm	Tender Condition is clear. No Change
130	50	Tech M	viii. Onsite team members shall be available at EdCIL on all working days (Monday to Friday) during standard working hours (8:30 AM to 5:00 PM), however the SI has to ensure the availability of one resource till 7:00 PM on all working days and if required, Saturday may be counted as a working day.	We assume that Service Window for the services would be as per given statement. Do EDCIL require 24 x 7 support for Infrastructure Managed Services?	Tender condition is clear
131	69	Tech M	Minimum Concurrent users to be supported	What would be the maximum number of concurrent users?	Tender Condition is clear
132	69	Tech M	xiii. The SI shall be responsible for implementing the approved data back-up and disaster recovery plan during the contract period. In case of any kind of disaster, SI shall be responsible for bringing live the ERP solution from DR & subsequently restoring it to its original form, once the cause of the Disaster	What is the RTO and RPO that EdCIL is looking for?	Please Refer to Query response 78.
133	70	Tech M	The scope also includes but is not limited to provision of new releases, patches, versions of software including middleware, firmware, RDBMS, testing tools and bug correction.	We understood that all fixes updated would be required to be carried out as BAU activity however version upgrades of software e.g. database upgrade, middleware upgrade will be taken as change request. Please confirm	Tender Condition is clear. No Change

134	70	Tech M	xiii, a) The CSP needs to Provision Cold Backup or better solution like active at DR Site in the Different Seismic Zone for Production Instances only	Do bidder needs to consider 100% DR for cloud implementation?	Please refer to Corrigendum-III, S.No. 30.
135	71	Tech M	The SI will provide the Operations and Support Team for Maintenance support phase, for supporting the ERP solution. SI should propose appropriate manpower to cover L1, L2 and L3 activities.	Does EDCIL require all these skills deputed onsite @ EDCIL premises or can operate from bidder's offshore delivery centre in shared model	Please refer to the clause 6.5.4.1.1 of Tender Document and query response 124.
136	72	Tech M	• SI will not propose that FTEs proposed for helpdesk support would also provide application – functional and technical support	Does it mean that Helpdesk for Infrastructure and application support should be separate?	Please refer to Corrigendum-III, S.No. 25
137	74	Tech M	5. Support to all end user devices available in the current setup for the proposed solution	Do EDCIL require End user device support also as a part of Manage services? If yes please elaborate the deliverables on End User (Desktop/Laptop/Printer etc.) support	Yes the onsite support engineer should ensure that ERP application should work seamlessly on the end user (desktop, laptop or printing on the same) or by the other devices used by the employee.
138	NA	Tech M	NA	What would be the preference for the Cloud Solution within India, Public Cloud or Private Cloud.	Bidder to provide the solution as per the scope of requirement in the tender document.
139	NA	Tech M	NA	Can the bidder propose SAAS based solution	Tender Condition is clear.
140	10	Tech M	EMD of INR 28, 00,000 (Rupees Twenty Eight Lakhs only) respectively through demand draft in favour of EdCIL (India) Limited payable at Noida	Request you to allow to submit the EMD in Bank Guarantee format as well	Please refer to Corrigendum-III, S.No. 42 & 43.
141	NA	Tech M	NA	Can the bidder propose Open source	

				tool?	
142	NA	Tech M	NA	Does bidder has to integrate the proposed tool sets with EDCIL's existing tools ITSM, Service assurance, Analytics, Artificial Intelligence, chatbots, Intelligent IVR, skype for business, survey tools, etc	Tender Condition is clear.
143	NA	Tech M	NA	Do EDCIL require any ITIL process consulting, design or process re-reengineering also as a part of current scope? If yes, please elaborate the list of processes	Tender Condition is clear.
144	NA	Tech M	NA	How many tickets (IM, PM, CM & SRM) are getting logged on an average per month.	EdCIL is implementing ERP first time, therefore we don't have any data pertaining to it.
145	NA	Tech M	NA	Is EDCIL considering to harmonize and baseline CMDB	Tender Condition is clear.
145	NA	Tech M	NA	What kind of reports are currently generated?	EdCIL is implementing ERP first time, therefore we don't have any data pertaining to it.
146	NA	Tech M	NA	Does bidder has to consider Data Migration as part of current scope?	Tender Condition is clear.
147	NA	Tech M	NA	Are there any manual processes involved in existing operations? If yes, what is the approx. % efforts spent on manual tasks?	Bidder is encouraged to perform a due-diligence exercise during the bid process, by visiting the EdCIL IS Unit and to capture the latest updates in IT inventory including application.
148		Tech M	NA	Are there any known challenges / bottle necks in the existing operations processes impacting operations	As per Tender Document

				efficiency?	
149		Tech M	NA	Does EDCIL is currently using any discovery tool? If yes, please provide details	Tender Condition is clear.
150		Tech M	NA	Does Event management & consolidation is part of scope?	As per Tender Document
151	43	Tech M	Xii The system should be compliant to CERT-In, D/O Information Technology Guidelines for Web/ Application / Network Security. It should provide log in, both by user and by terminal. The System should provide the date and time of all transaction with details of creation, read, update, delete or print. Access should be restricted at different levels of data file, program, module, screen, record, field database table, row or column. Suitable firewall against unauthorized uses, interceptions, misuses by outside parties shall be provided.	The Security Ask is Generic and the Controls and Tools should be Quantified to SIEM , VA , Next Generation Firewall , & Host AV	Tender Condition is clear. No Change
152	43	Tech M	ViCSP shall be responsible for Cloud Service Provisioning Requirements, Data Management, Operational Management, Cloud Network Requirement, Cloud datacenter specifications, Cloud Storage Service Requirements, Application Hosting	Application Performance Monitoring (APM). Application Performance Monitoring should not be in Scope of CSP, as CSP has only visibility till the Infra Layer. Hence this should be deleted from the scope of work of CSP	Please refer to Corrigendum-III, S.No. 28

			Security, Cloud Hosting Security, Application Performance Monitoring (APM), Backup Services, Database Support Service, and Helpdesk Support from Cloud Service Provider Managed Services		
153	193	Tech M	Annexure 5	Annexure 5 Is asking for the Make and Model for the cloud , if the same is delivered as per the MIETY Specification then defing the make and model for the components in cloud is not required	Tender Condition is clear. No Change
154	109	Tech M	ERP Implementation: Payment Milestone & Deliverable time line of M5, M6 & M7	The Deliverable time line of Milestone M5, M6 & M7 is completing in 36 weeks only. Request EdCIL to reconsider the milestone of payment and release the few part of payment in different phases before 36 weeks	Please refer to Corrigendum-III, S.No. 9 & 10.
155	111	Tech M	M8: At the time of issue of Final Acceptance [Completion of deliverable FA1 as defined in section 7.1.3 of this RFP document]: 10% of the value of ERP Solution Implementation Cost	EdCIL is holding 10% payment of Implementation cost till 100 weeks, which is not logical as EdCIL will be keeping PBG @ 10% of the contract value as the security	Please refer to Corrigendum-III, S.No. 9 & 10.
156	106	Tech M	Development Change Requests (2 years, as per man days requirements	Development Change Requests is only required for 2 years or 3 years. Please confirm.	Please refer to Corrigendum-III, S.No. 9 & 10.
157	NA	Tech M	NA	We assume that Security components required for the hosting of applications will be in EDCIL scope.	Tender Condition is clear.

158	185	Tech M	Ability to restrict application users direct access to the database	Please provide the no. of databases	EdCIL is implementing ERP first time, therefore we don't have any data pertaining to it.
159	186	Tech M	Ability to maintain log of transactions	What is expected log retention period	2 Years
160	28	Tech M	WebTel	a) Provide Information of Web tel what all information is kept on webtel b) Is Webtel needs to be Interfaced or Replaced	1)Webtel keeps the data related to TDS. 2)Webtel needs to be replaced
161	28	Tech M	Attendance Software	Is Attendance Software needs to be Interfaced or Replaced.	Replaced
162	NA	Tech M	NA	What will be the RPO/RTO expectation in the case of disaster happens at DC site? Please specify the SLA details as well.	Refer to Query response 78
163	NA	Tech M	NA	Do you need separate server for DR or Back-up solution will also help if meets the SLAs.	Please refer to corrigendum - III point number 30.
164	228	Tech M	CERTIFICATE AS TO AUTHORISED SIGNATORIES	As we are submitting Power of Attorney to the name of Authorized signatory therefore we understand that Company Secretary certificate is not required to sign the Letter	Tender Condition is clear. No Change
165	NA	Tech M	Amendment in the FRS, to be added as separate line in FRS	During the Blue Print Phase FRS line item may be withdrawn if it is not required by Business Unit	Tender Condition is clear.
166	62	PWC	The ERP solution shall be implemented across the existing locations of EdCIL (EdCIL Head office , Noida & TSG , Barakhama, New Delhi)	Are there any other locations apart from these two in scope	Refer to earlier response on similar query
167	42	PWC	The Document Management	Is iot mandatory to have Document	Tender Condition is clear.

			functionalities should be integral part of ERP solution from compatibility perspective to enable seamless user experience around Document management	management system from a single OEM -ERP vendor?	
168	46	PWC	Core ERP licenses should be interchangeable to allow all users across different geographies/locations/site access ERP application. All ERP licenses should be usable EdCIL (India) Ltd. and transferable for any possible future subsidiaries of EdCIL	EdCIL to get this point clarified from Software -OEM. SI will abide by EULA rules in this regard	Tender Condition is clear. No Change
169	NA	PWC	NA	EDCIL is requested to clearly specify the number of pages to be digitized	Please refer to page number 53 of tender Document.
170	NA	PWC	NA	How much in size would be the size of data to be migrated	Please refer to page number 53 of tender Document.
171	56	PWC	OEM Audit	We suggest EdCIL to delete this as EDCIL is any way planning Third party audit and putting in place various review mechanisms etc. Further if this needs to be put then EdCIL to suggest common number of days for each bidder to procure from OEM, which shall not exceed more than 20 days . In lieu of OEM -Audit, OEM should also be responsible for timely escalation of Product issues	Tender Condition is clear. No Change
172	63	PWC	The maximum batch size per training	We request EdCIL to delete this as in	Tender Condition is clear. No Change

			batch would be 30 users. In addition to the above, the SI shall develop web based training modules for Self-service portal and other functional areas as required as e-learning modules. This system shall be able to monitor the number of users availing the web based training	COTs ERP, there is no module like this to create Web based training module and monitoring mechanisms. There will be standard Classroom training and training content available in shared drive	
173	67	PWC	i. Performance guarantees shall be provided by the SI for the solution capabilities of ERP and modules supplied and implemented. ii. The SI is required to advise EdCIL on an appropriate systems environment upgrade during post-implementation period of ERP implementation. Also, refer to the technical requirements section of the RFP for details of EdCIL expectations in this regard as given in Annexure 4. iii. EdCIL requires the SI to ensure that all the agreed performance criteria such as response time, concurrent users etc. are met during implementation, Go-Live, post Go-Live stabilization period and post-	EdCIL is requested to remove word "Guarantee" as teher are enough remeidial measures in RFP for adherence to product features and performance. Further if this is to be doenthen EdCIL should obtain it from OEM.	Please refer to corrigendum – III S.No. 16

			implementation support period. iv. EdCIL requires adherence to claims by the SI and ERP product OEM about the solution, ERP product capabilities as well as high availability and reliability		
174	69	PWC	EdCIL at any time may ask Bidder to substantiate its product claims through appropriate evidence or a demo for sample test conditions, to verify the product fit to EdCIL requirements as specified in different sections of the RFP	EdCIL is requested to hold Product demos before Bid submission with OEMs . SIs can also participate in this demo. This will avoid complications in actual Project delivery execution stage.	Tender Condition is clear. No Change
175	77	PWC	SI should conduct load, volume, scalability and regression testing in every three months in warrant and maintenance period. The SI should use suitable simulation tools in accordance with the agreed test procedures	EdCIL is requested to delete this. Why it is required to have these tests every three months if performance is fine. We only have 100 users using the system	Tender Condition is clear. No Change
176	82	PWC	Penalties for performance	Requested to dilute this as the points are too strict from penalty imposition perspective.	No Change
177	96	PWC	Quality certification The bidder must have been assessed for ISO 27001 and ISO 20000 for IT services. The assessment should be valid as on the last date of bid submission.	Requesting EdcIL to drop the requirement OF ISO 20000 or amend the clause that either of the two certifications can be accepted by EDcIL	Please refer to Corrigendum-III, S.No. 46.

178	99	PWC	Number of successful Implementations of proposed ERP Product with minimum ERP user base of 500 in India. These implementations should have successfully gone live in last 7 years prior to bid due date and should	Number of successful Implementations of proposed ERP Product with minimum ERP user base of 500 in India. These implementations should have successfully gone live prior to bid due date and should	Please refer to Corrigendum-III, S.No. 47.
179	108	PWC	QCBS - 65:35	Requesting it to be changed to at least 75: 25 , if not 80:20 as it is a large strategic work and Quality bidders should be encouraged	Please refer to Corrigendum-III, S.No. 48.
180	113	PWC	Consortium Can be allowed between the SI and Cloud Service Provider. The SI will take responsibility of Prime ownership in the case of consortium.	Consortium Can be allowed between the SI and Cloud Service Provider& one more entity . The SI will take responsibility of Prime ownership in the case of consortium. Hence Consortium can be between SI + CSP and one more entity	Tender Condition is clear. No Change
181	NA	PWC	NA	We noice that Technical evaluation does not consider important qualifications like - (1)Bidder's experience in Education/ training sector of ERP implementation.(2) Bidder to show case at least 3-4 projects in latest release / version of Proposed ERP as else bidders will bring in very old / outdated experience (3) Project manager should have experience of implementing ERP in Education/ Training clients .(4) Bidder to have its delivery center and at least 100	Rejected

				resources in Delhi -NCR for easy deployment of resources in project	
182	69	PWC	The SI will hand over to EdCIL the ERP source code pertaining to customization and all related documentation. The title, rights and IPR over such customization will be passed on to EdCIL as and when the corresponding deliverables are submitted.	SI will hand over the code of the developments carried out in the project to EdCIL. However, SI will continue to retain our rights in the materials they bring in under this engagement.	Tender Condition is clear. No Change
183	116	PWC	In case, any special, indirect, incidental, consequential damages including loss of revenue, data, records/reports and any such resultant action in consequence of these events takes place, the exemplary/ punitive/recoveries, as per the provisions of the contract or under any applicable law, the parties shall make themselves liable for such indemnification as arise out of the contractual obligation.	We propose, any indemnity amounts should be limited to the fees paid.	Please refer to Corrigendum-III, S.No. 15.
184	117	PWC	The aggregate liability of the Supplier or SI to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to any obligation of the Supplier or SI to indemnify the Purchaser with respect to intellectual property rights infringement	We propose, any indemnity amounts should be limited to the fees paid	Tender Condition is clear. No Change

185	229	PWC	We undertake and agree to indemnify and hold EdCIL harmless against all claims, losses, damages, costs, expenses, proceeding fees of legal advisors (on a reimbursement basis) and fees of other professionals incurred (in the case of legal fees and fees of professionals) by EdCIL and/or its representatives, if any such conflict arises later.	We propose, any indemnity amounts should be limited to the fees paid.	Tender Condition is clear. No Change
186	118	PWC	The Supplier or SI shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser	We suggest EdCIL to limit our overall liability, without any exceptions, whether in contract, tort or otherwise, to the amount of fees paid to us. We will not be liable for indirect/consequential losses	Tender Condition is clear. No Change
187	113	PWC	Delay on part of the Bidder for reasons solely attributable to the Bidder in the performance of its delivery obligations as is directly attributable to them shall render the Bidder liable to the imposition of penalty (LD) @ 0.5% of the order value for each week or part thereof subject to maximum of 10% of the order value, unless an extension of time is agreed upon.	We request EdCIL to cap the maximum penalty against LD at 5% of the order value.	Please refer to Corrigendum-III, S.No. 11.
188	113-114	PWC	EdCIL shall reserve the right to get work	We request EdCIL to update this clause	Tender Condition is clear. No Change

			completed at the risk and cost of Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL.	so that bidder is not liable for any part of their scope of work which is performed by anyone else, or for the payment obligations to such person/entity.	
189	109-113	PEC	As described in the RFP	We request all brought out items like software licenses/OS/DB and other infrastructure components to be paid 100% in full at the time of delivery and acceptance. For project implementation services milestones we expect EdCIL to release 100% payment at the stage of Go-Live, upon final acceptance of deliverables. For Post Go-Live warranty/support we request the payment to be made on monthly basis	Please refer to the query response 9 & 10.
190	29	ESDS	As part of this RFP, System Integrator (SI) is expected to ensure that the proposed enterprise solution can integrate with: • EdCIL's Email system • Proposed ERP modules • EdCIL Intranet • EdCIL Website	1) Kindly share the existing system landscape details (VM, Storage OS, DB, etc.). 2) Kindly share the existing network connectivity details. 3) Kindly share the Number of Domain and sub-domain.	Bidder is encouraged to perform a due-diligence exercise during the bid process, by visiting the EdCIL IS Unit and to capture the latest updates in IT inventory including application.
191	44	ESDS	CSP should ensure daily incremental and weekly full backup taken for the	Kindly share the existing backup size and daily data generation	EdCIL is implementing ERP first time, therefore we don't have any data

			instances at DC site. The backup should be tested periodically. All backup should be retained as per EDCIL security policy.		pertaining to it.
192	53	ESDS	Data Migration volumetric requirements are as under :	Kindly share the existing data size(flat file, log file, etc.) that need to be migrate/integrate to new system/Cloud in GB.	Please refer to page no. 53 of tender Document.
193	70	ESDS	The CSP needs to Provision Cold Backup or better solution like active active at DR Site in the Different Seismic Zone for Production Instances only.	As Active -Active solution at DR site is not possible to achieve in different seismic zone, to achieve the active active DR site DR must be within 50 KM form DC site(Near DR). Request you to amend the clause as "The CSP needs to Provision Cold Backup or better solution like active passive(asynchronous replication) at DR Site in the Different Seismic Zone for Production Instances only".	Please refer to Corrigendum-III, S.No. 30.
194	70	ESDS	The CSP needs to Provision Cold Backup or better solution like active active at DR Site in the Different Seismic Zone for Production Instances only.	Kindly share required RPO(**R**ecovery **P**oint **O**bject and RTO(**R**ecovery **T**ime **O**bject).	Please Refer to Query response 78.
195	70	ESDS	As part of scope for DR a copy of the Backup or better solution Needs to be Provisioned at the DR Site , with no provision for compute elements.	We understand that backup will be taken at DC side and then backup will be pushed/move to the DR site storage. There will be no compute require at DR side.	Please refer to Corrigendum-III, S.No. 30.
196	70	ESDS	Bidder agrees that if equipment are required to be taken outside EdCIL	Kindly confirm EDCIL requires a private /public or hybrid cloud	Tender Condition is clear.

			premises for repair or replacement, suitable spares would be provided and the cost of transportation and other expenses will be borne by the Bidder.		
197	178	ESDS	Ability to extend capability to support secure (128/256 bit encryption) access to the portal over the Internet/Intranet through a secure remote access (VPN etc.) on-demand access to applications (Web and TCP/IP) without the need to add any EdCIL software on the desktops	We understand EDCIL require Ipsec VPN connection, if yes then kindly share below details, 1) kindly confirm how many IPSEC tunnels are required for secure remote access.	User Sizing is already specify in the Tender document. The bidder need to plan as per the standard practice prevailing in the industry.
198	97	ESDS	Should have a business accrual from Datacentre and Cloud services and average 100 Cr in balance sheet of last 3 years from only Datacentre and Cloud services.	Kindly modify the clause as: Should have a business accrual from Datacentre and Cloud services and average 65 Cr in balance sheet of last 3 years rom only Datacentre and Cloud services.	Please refer to Corrigendum-III, S.No. 27.
199	97	ESDS	Copies of printed audited Balance sheet and P/L statement for the last 3 completed financial years OR the CSP should provide Audited Financial statements by an external Chartered Accountant	Kindly consider Un-Audited BS and P/L statement for last financial Year (2017-2018 only) as our Audit is in process; We will provide undertaking for same.	Please refer to Corrigendum-III, S.No. 49.
200	91	ESDS	The bidder should not be owned or controlled by any Director or employee (or relatives) of the company.	The bidder should not be fully own by any director or employee(or Relative) of the company	Tender Condition is clear. No Change
201	235	ESDS	Cloud Data Centre services charges - Year 2 (warranty period)	Kindly confirm bidder need to calculate the price for 2 Year or only for 2 nd year.if only for 2nd year then kindly	a) Year 2 means 2nd year. b) For Year 1(1st year) bidder need to

				confirm where bidder need to put the price for 1st year.	add charges in table 17.C page no. 237 of the tender document.
202	46	SAP	The RDBMS / database shall be enterprise edition and shall not have constraints on capability related to any future customization/development proposed to be undertaken by EdCIL in ERP solution	Why does the RDBMS need to be enterprise edition?	Tender Condition is clear. No Change
203	31	SAP	The SI shall provide Annual Maintenance Contract (AMC) for the Cloud as well as the software components proposed as part of the ERP solution, for a duration of 2 years from the date of completion of warranty period.	The SI shall provide Annual Maintenance Contract (AMC) for the Cloud and ERP OEM will AMC for the software components proposed as part of the ERP solution, for a duration of 2 years from the date of completion of warranty period.	Please refer to Corrigendum-III, S.No. 50.
204	95	SAP	The offered ERP should support the following Operating Systems: Solaris, HP Unix, IBM AIX, Linux and Windows platform.	Why is support needed for all OS'es. Supporting any of the OS'es should suffice.	Please refer to Corrigendum-III, S.No. 31.
205	196	SAP	We further endorse the warranty, technical support and licensing terms provided by our authorized SI to EdCIL. The same support will be extended for entire period of contract as per the tender conditions in the referred tender number	SAP AMC is provided directly by SAP even if licenses are sold through the SI	Please refer to Corrigendum-III, S.No. 51.
206	110	SAP	95% of the cost of software licenses [i.e. Total Price captured for line item B in the Financial Bid, as per format defined in this RFP –	OEM's responsibility is to supply software. As soon as software is supplied, payment should due to the OEM.	Please refer to Corrigendum-IIII, S.No. 9 & 10.

			Annexure 17] at the time of delivery of licenses 5% of the cost of software licenses [i.e. Total Price captured for line item B in the Financial Bid, as per format defined in this RFP – Annexure 17] at the time of Final Acceptance	100% of the software cost to be paid to the OEM (through the SI) at the time of signing of contract	
207	12	Nippon	List of authorized implementation partners in India duly certified by the authorised signatory	We have to provide the list of clients in India if it is OEM	Tender Condition is clear.
208	93	Nippon	The company must have average revenue of Rs.3000 crores per year worldwide in last 3 completed financial years and profit making business in last 3 completed financial years -.	Please look into the average revenue	Tender Condition is clear. No Change
209	96	Nippon	The bidder must have average annual turnover of Rs.500 Crores - for the last three completed financial years and should be a profit-making concern for the last three completed financial years	Please look into the average revenue	Tender Condition is clear. No Change
210	96	Nippon	Should have at least 500 personnel in IT services.	Should have at least 350 personnel in IT services.	Tender Condition is clear. No Change
211	NA	Nippon	NA	What are e-office functionalities?	An Application developed by NIC for government office functionalities. You can refer to NIC Site on e-office for further details.

212	NA	Nippon	NA	Do you need Finance & Accounts only or Purchase & Inventory module also.	The bidder has to provide the solution as per the requirement given in the tender.
213	NA	Nippon	NA	If online data is to be migrated what is the structure/format?	Please refer to page number 53 of tender Document.
214	NA	Nippon	NA	If online data is to be migrated what is the structure/format?	Please refer to page number 53 of tender Document.
215	NA	Nippon	NA	Trainings are to be provided to how many members, Duration Hours & location ?	Please refer to page number 62-63 of tender Document.
216	NA	Nippon	NA	EDCIL has 100 users approx. But licenses have been seeked for following :- a) Professional User: 100 b) Employee User: 150 c) Payroll Processing for employees: 1500	We mentioned our requirement taking into consideration future requirement.
217	NA	Nippon	NA	Please clarify whether they will access all modules of ERP or limited modules like Payroll & HR.	The bidder has to provide the solution as per the requirement given in the tender.
218	NA	Nippon	NA	We would like to suggest to allow at least 3 consortium members for more no. of bids & competency.	Tender Condition is clear. No Change
219	NA	Tip Top Platform Private Limited	Vendors who are registered with Ministry of Small, Small and Medium Enterprises are not required to pay the EMD and all the relaxations as announced by Govt. from time to time shall be applicable to them subject to full compliance of other terms and	Is "DIPP" Recognized Startup's allowed to bid for the Tender with all exemptions as per DIPP guidelines for Statrup's ? We (Tip Top Platform Private Limited)	Please refer to Corrigendum-III, S.No. 52,53,54,55,56,57.

			conditions of the tender & contract. Vendors who are registered with ministry of MSME needs to provide the registration certificate from NSIC.	are the DIPP (Department of Industrial Policy and Promotion) approved Startup IT company, based out in Jaipur, Rajasthan. Taken the above point into consideration we request you to kindly allow us to participate in this bid. Certificate of Recognition by DIPP is enclosed with this mail. As pe the office Memorandum No. F.20- 2/2014-PPD (H) dated 27.07.2017, Government of India, Ministry of Finance, Department of Expenditure, and Procurement Policy Division there is a Relaxation of Norms for Startups, Medium Enterprises in Public Procurement regarding Prior Experience – Prior Turnover Criteria. Apart from this as per Office Memorandum No. F.20-2/2014-PPD (Pt.) dated 25.07.2017, Government of India, Ministry of Finance, Department of Expenditure, and Procurement Policy Division and as per amendment to the rule 170 (i) of General Finance Rules (GFR), 2017 said that Startups are exempted from submitting the Earnest Money Deposit (EMD). Hence we shall be given a chance to participate in the said bid.	
220	98	AWS	Should own and operate at least 2 Tier 3	The Data Centers should conform to at	Tender Condition is clear. No Change

			Datacentres (Datacentre with design certified will not be considered) in India. The Data Center building should be constructed with high strength reinforced concrete to withstand earthquakes, cycle/storm/typhoon and such natural calamities.	least Tier III standard, preferably certified under TIA 942 or Uptime Institute certifications by a 3rd party. The Cloud Services offered by the CSP should be certified for ISO 27001, ISO 27017 and ISO 27018.	
221	69	AWS	The CSP needs to Provision Cold Backup or better solution like active active at DR Site in the Different Seismic Zone for Production Instances only.	Suggested Clause: a) Cloud Computing Environment (In a Commercial Data Center, with Infrastructure as a Service model), with DR for Data in a different Seismic Zone OR DC-DR from different physical locations, supporting active – active arrangement.	Please refer to Corrigendum-III, S.No. 30.
222	43	AWS	The service provider will develop, prepare and provide a Cloud Implementation Plan. The Implementation Plan shall have the detailed design, specifications, drawings and schedule along with inspection and test plan, risk matrix and risk mitigation strategy, training material and documentation for all deliverable	The service provider refer to Cloud service provider or Managed service provider of CSP	Service Provider refers to bidder
223	43	AWS	CSP shall be responsible for Cloud Service Provisioning Requirements, Data Management, Operational Management, Cloud Network Requirement, Cloud datacenter	MSP / Bidder of CSP shall be responsible for Cloud Service Provisioning Requirements, Data Management, Operational Management, Cloud Network	Please refer to Corrigendum-III, S.No. 28.

			specifications, Cloud Storage Service Requirements, Application Hosting Security, Cloud Hosting Security, Application Performance Monitoring (APM), Backup Services, Database Support Service, and Helpdesk Support from Cloud Service Provider Managed Services	Requirement, Cloud datacenter specifications, Cloud Storage Service Requirements, Application Hosting Security, Cloud Hosting Security, Application Performance Monitoring (APM), Backup Services, Database Support Service, and Helpdesk Support from Cloud Service Provider Managed Services	
224	43	AWS	CSP shall guarantee uptime of 99% at Data Centre and shall execute a Service Level Agreement to this effect.	CSP shall guarantee uptime of 99.9% at Data Centre and its MSP shall execute a Service Level Agreement to this effect.	Tender Condition is clear. No Change
225	43	AWS	CSP shall be responsible for provisioning required compute infrastructure (Servers/Virtual Machines), storage, network and associated services for hosting applications as mentioned in the BOM.	Bidder / MSP of CSP shall be responsible for provisioning required compute infrastructure (Servers/Virtual Machines), storage, network and associated services for hosting applications as mentioned in the BOM.	Please refer to Corrigendum-III, S.No. 58.
226	44	AWS	CSP shall be responsible for deployment of the IT applications on the Cloud infrastructure	Bidder / MSP of CSP shall be responsible for deployment of the IT applications on the Cloud infrastructure	Please refer to Corrigendum-III, S.No. 59.
227	44	AWS	CSP shall be responsible for provisioning of requisite network infrastructure to ensure accessibility of the servers as per defined SLA's	Bidder / MSP of CSP shall be responsible for provisioning of requisite network infrastructure to ensure accessibility of the servers as per defined SLA's	Please refer to Corrigendum-III, S.No. 60.
228	44	AWS	CSP should ensure daily incremental and weekly full backup taken for the instances at DC site. The backup should be tested periodically. All backup should	Bidder or MSP of CSP should ensure daily incremental and weekly full backup taken for the instances at DC site. The backup should be tested	Please refer to Corrigendum-III, S.No. 29.

			be retained as per EDCIL security policy.	periodically. All backup should be retained as per EDCIL security policy	
229	44	AWS	CSP shall be responsible for install, monitor and manage all the services listed in the BOM.	Bidder / MSP of CSP shall be responsible for install, monitor and manage all the services listed in the BOM.	Please refer to Corrigendum-III, S.No. 61.
230	44	AWS	CSP shall be responsible for ensuring security of applications(bidder) and infrastructure(CSP) from any threats and vulnerabilities. The CSP shall address ongoing needs of security management including, but not limited to, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus protection, event logging & correlation and vulnerability protection through implementation of proper patches and rules.	Bidder / MSP of CSP shall be responsible for ensuring security of applications and infrastructure from any threats and vulnerabilities. The CSP shall address ongoing needs of security management including, but not limited to, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus protection, event logging & correlation and vulnerability protection through implementation of proper patches and rules.	Please refer to Corrigendum-III, S.No. 62.
231	44	AWS	CSP should have Network Operation Center (NOC) / Security Operation Center (SOC) for the cloud platform in India. It should have advanced operational support system which manages network configuration, performance monitoring, security, SLA monitoring and network availability. The NOC / SOC should be operational on 24 hours X 365 days basis and performance and network reporting should be made	Bidder / MSP of CSP should have Network Operation Center (NOC) / Security Operation Center (SOC) for the cloud platform in India. It should have advanced operational support system which manages network configuration, performance monitoring, security, SLA monitoring and network availability. The NOC / SOC should be operational on 24 hours X 365 days basis and performance and network reporting	Please refer to query response 56

			available to EdCIL onsite engineers and management	should be made available to EdCIL onsite engineers and management	
232	44	AWS	Provide service level management reports (as per the service levels agreed in the Service Level Agreement between the purchaser and the CSP.SI)	Provide service level management reports (as per the service levels agreed in the Service Level Agreement between the purchaser and the Bidder / MSP of CSP)	Tender Condition is clear. No Change
233	98	AWS	Must have provided Data Centre co-hosting facility to at least 4 companies/customers at any of their co-hosting sites in India.	Must have provided Cloud Services to at least 4 customers at any of sites in India.	Tender Condition is clear. No Change
234	98	AWS	The bidder should not be owned or controlled by any Director or employee (or relatives) of the company(CSP).	Suggest EdCIL to remove the clause	Tender Condition is clear. No Change
235	98	AWS	CSP/MSP must have provided IAAS to 3 ERP clients which are from India worth more than 1 Cr.	CSP/MSP must have provided IAAS to 3 ERP clients which are from India worth more than INR 50 Lakh.	Please refer to Corrigendum-III, S.No. 63.
236	98	AWS	The power should be available from two different power sources and grid. Two separate power paths from the UPS to be provided to the Server room area and the network communication area. The UPS should be configured in redundant mode.	Suggest to remove the clause	Tender Condition is clear. No Change
237	98	AWS	Entry and exit at the Data Centre premise (Building), Server room / Hall area, server cage area, and network communication room should be restricted and monitored.	Suggest to remove the clause	Tender Condition is clear. No Change
238	98	AWS	Minimum 99% Uptime is required for	Minimum 99.9% Uptime is required for	Tender Condition is clear. No Change

			the Data Center Environmental Infrastructure and services	the Data Center Environmental Infrastructure and services	
239	98	AWS	The Data Centre facility building should be designed and constructed for Earthquake resistance, flood resistance& should be built with one level higher than the Seismic zone of the area. The Datacentre should be away from hazardous chemical materials or combustibles.	Suggest to remove the clause	Tender Condition is clear. No Change
240	98	AWS	The DC construct should include safeguards against electromagnetic and RF radiations.	Suggest to remove the clause	Tender Condition is clear. No Change
241	99	AWS	Space for keeping backup tapes should be provided in the fire proof cabinet with sufficient lock and key mechanism within DC premises.	Suggest to remove the clause	Tender Condition is clear. No Change
242	242	IFS	Should have a minimum of 10 implementation partners in India	We request EDCIL to change the clause as – "Should have a minimum of 5 implementation partners in India	Tender Condition is clear. No Change
243	9	IFS	Two Stage bidding: Prequalification & - Technical-Functional qualification and Financial Evaluation (QCBS)	Please share the QCBS evaluation criteria, marks and weightage to technical and financial scoring.	Please refer to page number 108 of the Tender Document and Corrigendum II S.No. 48.
244	NA	IFS	EMD and INR 28, 00,000 (Rupees Twenty-Eight Lakhs only)	We request EDCIL to reduce the EMD amount	Tender Condition is clear. No Change
245	11	L&T	Security deposit/EMD	EMD is asked in the form of DD only. Request to accept EMD in the form of Bank Guarantee also	Please refer to Corrigendum-III, S.No. 42.
246	109	L&T	Payment terms	95% of cost of license at the time of delivery.	Please refer to Corrigendum-III, S.No. 9.

				100% payment for licenses to be made on delivery	
247	110	L&T	Payment terms	5% payment of license is being release after 36 weeks. This is pass thru component for SI, hence be paid on delivery itself.	Please refer to Corrigendum-III, S.No. 9.
248	110	L&T	Payment terms	ERP implementation payment terms are not viable for an SI to execute this project. Only 20% payment is released till T+20 W , rest all payments are released after T+36 & T+100w Request to release 10% of implementation cost on initiation, 20% after BBP, 30% after realisation, 20% after UAT & 15% after roll out, 5% after stabilisation. Training payments should be a separate milestone.	Please refer to Corrigendum-III, S.No. 9&10.
249	113	L&T	The notice for termination is 15 days in RFP	The notice for termination should be at least 30 days.	Please refer to Corrigendum-III, S.No. 14.
250	114	l&T	NA	Upon termination for convenience, RFP is not clear on payment clause. Upon termination for convenience, all expenditure made by SI till the date of termination should be payable by EDCIL.	Please refer to the clasue mention in C (ii) on page 114 of Tender Document.
251	56	l&T	The SI should incorporate services of the OEM for performing continuous quality check for implementation service to ensure a smooth start-of-production	The services of OEM is not recommended here as the SI is competent enough to design and implement robust ERP system. This will	Tender Condition is clear. No Change

			and a technically robust operation of the solution. OEM should perform system checks to ensure that core business processes and system interfaces are optimized and the Go-Live of implementation is secured. The OEM should also ensure the following: • Verification of the technical capabilities of the production solution environment • System configuration check (database, system components) of the investigated systems in the solution • Analysis and optimization of the performance of core business processes • Verification of the performance and stability of systems	be a huge cost over head on the project with no returns.	
252	69	L&T	EdCIL at any time may ask Bidder to substantiate itsproduct claims through appropriate evidence or a demo for sample test conditions, to verify the product fit to EdCIL requirements as specified in different sections of the RFP.	The requirement here is for a COTS product. Hence this clause may be removed.	Tender Condition is clear. No Change
253	153	eMudhra	Ability of system to generate digitally signed invoices	EDCIL is only looking for automating the finance module of the ERP which would produce digitally signed invoices or it requires the digital signature automation of all the modules of the	System Integrator has to plan the solution as per the standard practices and offerings for PSUs in the Country

				ERP like HR module for getting digitally signed offer letters, Purchase Module for digitally signing Purchase orders and all other documents like LOA, RFP, LOI.	
254	180	eMudhra	Ability of portal to support data encryption using digital certificates etc.	EDCIL is only looking for Digital certificate or Digital Certificate Validation engine is also required to validate the users. please confirm	Tender Condition is Clear. No Change
255	153	eMudhra	Ability of system to generate digitally signed invoices	Please confirm the number of documents which need to be signed and also confirm the number of users.	Tender Condition is Clear. No Change
256	NA	ESDS	NA	kindly confirm the number of DR drill required in a year.	Minimum 2
257	97	Airtel	Should have a business accrual from Datacentre and Cloud services and average 100 Cr in balance sheet of last 3 years from only Datacentre and Cloud services.	In Audited Balance sheet and P/L statement there will be no specific mention of business accrual from only Datacentre and Cloud services. We request to kindly consider the Audited Balance sheet and P/L statement of Nxtra Data Ltd (a Data Centre services company)which is a 100% subsidiary of Bharti Airtel Ltd. The turnover will be from overall business done by Nxtra Data Ltd.	Tender Condition is clear. No Change
258	97	Airtel	Should have a business accrual from Datacentre and Cloud services and average 100 Cr in balance sheet of last 3 years from only Datacentre and Cloud services.	Does Business accrual here refer to Annual turnover. We suggest to increase the amount from 100Cr to 200Cr. This would help to ensure participation of quality and experienced CSPs. Being a QCBS bid we also suggest	Please refer to Corrigendum-III, S.No. 27.

				to allocate additional marks towards higher turnover criteria.	
259	98	Airtel	CSP/MSP must have provided IAAS to 3 ERP clients which are from India worth more than 1 Cr.	Purchase order may not have ERP mentioned specifically. We are a MeiTY empannelled CSP and fulfill all the technical criteria. It would be difficult to share PO copies specifically with ERP mentioned. We request to allow to submit PO for cloud based services.	Please refer to Corrigendum-III, S.No. 63.
260	70	Airtel	xvi. SI should Provide two dedicated network link through leased line form data center to EDCIL offices. Requirement for Dedicated network link: a. Primary Link – 10 MPBS b. Secondary Link – 4 MBPS	EDCIL offices here refers to EDCIL Noida office only or are there any additional EDCIL offcie where link is to be provided Request to kindly share the complete addresses of EDCIL offices where network link is to be provided.	No, Bidder will provide dedicated link to EdCIL Head Office. The other office will access ERP portal through internet via security VPN. EdCIL has two offices: Head office : EdCIL (India) Limited, EdCIL House, Plot No. 18A, Sector-16A, Noida – 201301 (UP), India Other Office : Vijaya Building, 5th Floor,17-Barakhamba Road, New Delhi-110001 We have proposed plan to open office in Bangalore,Guwahati and Mumbai
261	110	Airtel	Network Link Payment will be as per TRAI regulation	Please Clarify The PO for bandwidth will be issued by EDCIL or SI. ISP will raise invoice to EDCIl or to SI. Request to share Tripartite agreement format for clarity.	Tender Condition is Clear. No Change
262	67	Wipro	Performance guarantees shall be provided by the SI for the solution	Bidder requests deletion of this clause.	Please refer to Corrigendum-III, S.No. 16.

			capabilities of ERP and modules supplied and implemented.		
263	103	Tech Mahindra	CSP Capability	Active - Active, Cloud Backup. 5 Marks is for Active - Active and 3 Marks is for Cold Backup. The RFP ask is for Cold Backup and hence the Marks should be same	Please refer to Corrigendum-III, S.No. 64.
264	102	ESDS	In Delhi-NCR region:5 marks Other region: 3 marks	Kindly amend the Clause to **"In DelhiNCR region:5 marks Other region: 4 marks ".**	Please refer to Corrigendum-III, S.No. 64.
265	102	ESDS	Active Active DC/DR : 5 Marks Cold Backup DR : 3 Marks	Request you to amend the clause to **"Active Active DC/DR : 5 Marks Cold BackupDR : 4 Marks ".**	Please refer to Corrigendum-III, S.No. 64.
266	102	AWS	Location of Data centre form the EDCIL office	Location of Data centre or Connectivity location form the EDCIL office	Please refer to Corrigendum-III, S.No. 64.
267	102	Airtel	Proximity- Location of Data centre form the EDCIL officeIn Delhi-NCR region:5 marks Other region: 3 marks	We suggest to amend the marks allocations as Delhi-NCR region:5 marks Other region: 2 marks We suggest to increase the marks allocated for proximity of Data Centre from EDCIL office. Data Centre within Delhi-NCR would be in the interest of EDCIL for better manageability purpose. Also the network link latency between DC & EDCIL office would be lower in case of a local loop circuit as compared to a NLD link.	Please refer to Corrigendum-III, S.No. 64.
268	67	SAP	EdCIL requires adherence to claims by the SI and ERP product OEM about the solution, ERP product capabilities as well	EdCIL requires adherence to claims by the SI about the solution, ERP product capabilities as well as high availability	Please refer to corrigendum – III, S.No. 70

			as high availability and reliability	and reliability OEM cannot provide System performance guarantee for a system designed by an SI	
269	195	SAP	BoM to be certified by OEM	OEM cannot certify a BoM based on the RFP requirements.	Please refer to corrigendum – III, S.No. 68
270	196	SAP	Any add-on engines proposed have sufficient provision to meet the functionality and business requirements utilizing the ERP user licenses to be acquired by EdCIL	OEM cannot certify a BoM based on the RFP requirements.	Please refer to corrigendum – III, S.No. 69
271	96	Airtel	The CSP should have positive net worth at the time of the submission of bid	Nxtra Data Ltd has positive net worth in FY 14-15 & FY 15-16, however in FY 16-17 we have reported loss under the new accounting system of IND AS. We request to kindly remove this criteria or consider amending the criteria as - The CSP should have positive net worth in any 2 of the previous 3 financial years.	Please refer to corrigendum – III, S.No. 67
272	67	PWC	i. Vetting of Technical Solution Design & System Architecture ii. Vetting of Deployed hardware specification including sizing in CSP data center	i. Vetting of Technical Solution Design & System Architecture >> as submitted in Technical proposal of successful bidder before Contract execution ii. Vetting of Deployed hardware specification including sizing in CSP data center >> before Go live	Please refer to corrigendum – III, S.No. 65