EdCIL (India) Limited,
A Mini Ratna CPSE,
Under Ministry of Human Resource Development
Sector 16 A, Plot 18 A, NOIDA – 201 301
Uttar Pradesh, INDIA
Website: www.edcilindia.co.in

Subject: Selection of Service provider for design, development, implementation and support of Enterprise Resource Planning(ERP) solution in EdCIL

Reference Number: EdCIL/DES/RFP/ERP/2018/001

CORRIGENDUM – III

S.No.	Page No.	Existing Clause	Changed Clause
1	Technical bid Page No. 11 Section 2.2.8 Security Deposit/EMD Point C	c) The successful Bidder shall in addition be required to deposit PBG @ 10% of the contract value before execution of the Agreement. The Performance Bank Guarantee shall be issued by a nationalized/scheduled bank in favour of "EdCIL (India) Limited" to be valid up to 120 days after the date of the completion of the contract. This Performance Bank Guarantee shall be retained throughout the currency of the contract and extended by the Bidder from time to time as required by EdCIL.	The successful Bidder shall in addition be required to deposit PBG @ 10% of the contract value on the date of or within fifteen days from the date of letter of acceptance. The Performance Bank Guarantee shall be issued by a nationalized/scheduled bank in favour of "EdCIL (India) Limited" to be valid up to 120 days after the date of the completion of the contract. This Performance Bank Guarantee shall be retained throughout the currency of the contract and extended by the Bidder from time to time as required by EdCIL.
2	Technical bid Page No. 44 Section 6.5.1 Cloud Requirements Point xiii	CSP shall be responsible for ensuring security of applications and infrastructure from any threats and vulnerabilities. The CSP shall address ongoing needs of security management including, but not limited to, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus	CSP shall be responsible for ensuring security of applications and infrastructure from any threats and vulnerabilities. The CSP shall address ongoing needs of security management including, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus protection, event

		protection, event logging & correlation and vulnerability protection through implementation of proper patches and rules.	logging & correlation and vulnerability protection through implementation of proper patches and rules.
3	Technical bid Page No. 44 Section 6.5.2 Software Licenses	The Bidder should provide requisite licenses for all the system software required for ERP solution including, but not limited to, Operating System, Enterprise class Database Software, Clustering and High Availability Software as applicable, Compilers, Document management, OS hardening and verification tool and all other required software and or applications etc. with sufficient number of licenses.	The Bidder should provide requisite licenses for all the system software required for ERP solution including, Operating System, Enterprise class Database Software, Clustering and High Availability Software as applicable, Compilers, Document management, OS hardening and verification tool and all other required software and or applications etc. with sufficient number of licenses.
4	Technical bid Page No. 52 Section 6.5.3.3 Technical Solution Design	a) Technology configuration: The Technical Configuration shall include(but not limited to): i. Detailed Technical architecture of solution ii. Interface with external systems iii. System operating procedures b) System configuration: The System Configuration shall include (but not limited to) i. Definition of user profile for all functional areas ii. Definition of Master / Transaction data structures iii. Definition of parameters for system configuration for all application modules and reporting tool(s) iv. Standard reports for each function / module v. Customization areas with details of customization scope c) Data migration strategy: Data migration strategy shall include (but not limited to) i. Master Data preparation strategy ii. Strategy for legacy/transaction data migration.	a) Technology configuration: The Technical Configuration shall include: i. Detailed Technical architecture of solution ii. Interface with external systems iii. System operating procedures b) System configuration: The System Configuration shall include: i. Definition of user profile for all functional areas ii. Definition of Master / Transaction data structures iii. Definition of parameters for system configuration for all application modules and reporting tool(s) iv. Standard reports for each function / module v. Customization areas with details of customization scope c) Data migration strategy: Data migration strategy shall include: i. Master Data preparation strategy ii. Strategy for legacy/transaction data migration.
5	Technical bid Page No. 81	The penalty applicable to the SI shall be independent of the Security	The penalty applicable to the SI shall be independent of the Security

	Section 6.5.6 Penalties	Deposit and the Performance Guarantee submitted by the successful Bidder at the award of contract. The aggregate of all penalties in one quarter will not exceed 10% of the quarterly AMC amount during the warranty and maintenance period. In case, the penalty reaches 10% in three successive quarters, EdCIL at its discretion, may increase the cap higher percentage or terminate the contract.	Deposit and the Performance Guarantee submitted by the successful Bidder at the award of contract. The aggregate of all penalties in one quarter will not exceed 10% of the quarterly AMC amount during the warranty and maintenance period. In case, the penalty reaches 10% in three successive quarters, EdCIL at its discretion can terminate the contract.
6	Technical bid Page No. 87 Section 6.5.11 Warranty Point 5	If it becomes necessary for the SI to replace or renew any defective portions of the system under this clause the provisions of this clause shall apply to the portions of the plant to be replaced or renewed until the expiration of three months from the date of such replacement or renewal or until the end of the warranty period whichever may be later. If any defect is not remedied within reasonable time, EdCIL may proceed to do the work at SI's risk and expense, but without prejudice to any other rights which EdCIL may have against the SI in respect of such defects.	If it becomes necessary for the SI to replace or repair or renew any defective portions of the system under this clause the provisions of this clause shall apply to the portions of the plant to be replaced or repaired or renewed until the expiration of three months from the date of such replacement or renewal or until the end of the warranty period whichever may be later. If any defect is not remedied within reasonable time, EdCIL may proceed to do the work at SI's risk and expense which may be up to 10% higher than the quoted price for goods/services, but without prejudice to any other rights which EdCIL may have against the SI in respect of such defects.
7	Technical bid Page No. 95 Section 8.2.1.1 Pre-Qualification Criteria Non-Black listing Criteria	The Bidder should neither have been Debarred and / or blacklisted by any Central / State Govt. Department / Universities / schools /Organization etc. nor should have any(blacklisted) litigation enquiry pending and / or initiated by any of these Department or Court of Law.	The Bidder at the time of submission of bid should neither Debarred and / or blacklisted by any Central / State Govt. Department / PSU’s etc. nor should have any litigation enquiry pending and / or initiated by any of these Department or Court of Law which may result into blacklisting or debarring the bidder or would materially affect the bidder's ability to perform its obligations under the RFP.
8	Technical bid Page No. 107	EdCIL reserves the right to ask the Bidder to submit analysis of rate	EdCIL reserves the right to ask the Bidder to submit analysis of rate and

	Section 8.2.2.2 Financial evaluation Point 12	and data sheet for the rates quoted in the Price bid by the bidder.	data sheet for the rates quoted in the Price bid by the bidder. However, the bidder shall be at liberty to provide breakup of Price into cost and margins.
9	Technical bid Page No. 110 Section 9.1.7 Payment Terms M2	Payment Terms as per Tender Documents	Payment Terms has been updated. Please refer to the payment terms in Annexure 1
10	Technical bid Page No. 110 Section 9.1.7 Payment Terms M3-M8	Payment Terms as per Tender Documents	Payment Terms has been updated. Please refer to the payment terms in Annexure 1
11	Technical bid Page No. 113 Section 9.1.10 LD on account of Delays in the Bidder's Performance	Delay on part of the Bidder for reasons solely attributable to the Bidder in the performance of its delivery obligations as is directly attributable to them shall render the Bidder liable to the imposition of pe nalty (LD) @ 0.5% of the order value for each week or part thereof subject to maximum of 10% of the order value, unless an extension of time is agreed upon. Extension of time would not imply in any manner waiver of imposition of LD. EdCIL may, without prejudice to any other method of recovery, deduct the amount of LD from any monies due or to become due to the service provider. The payment or deduction of such LD amount shall not relieve the service provider from its obligations and liabilities under the contract.	Time is the essence of the Agreement and the delivery dates are binding on the System Integrator. In the event of the System Integrator's default in adhering to the agreed time frame/ scheduled set of activities as laid down in the contract or any negligence, for causes attributable to the System Integrator, System Integrator shall be liable to pay liquidated damage @ 0.5% of the milestone value per week of delay subject to a maximum of 10% of the milestone value. Further, across all the milestones liquidated damage shall be capped at 10% of the total value of the implementation phase of the project. The delay has to be directly attributable to System Integrator's default. However, EdCIL on request of the bidder grant time extension at its sole discretion. Extension of time would not imply in any manner waiver of imposition of LD. EdCIL may, without prejudice to any other method of recovery, deduct the amount of LD from any monies due or to become due to the service provider. The payment or deduction of such LD amount shall not relieve the service provider from its

			obligations and liabilities under the contract.
12	Technical bid Page No. 113 Section 9.1.11 Termination	EdCIL may without prejudice to any other remedy for breach of contract, terminate the contract in case of occurrence of any of the following events. In such an occurrence EdCIL shall give not less than fifteen days written notice of termination to the Service provider.	EdCIL may without prejudice to any other remedy for breach of contract, terminate the contract in case of occurrence of any of the following events. In such an occurrence EdCIL shall give not less than 30 (thirty) days written notice of termination to the Service provider.
13	Technical bid Page No. 114 Section 9.1.11.B b) Consequences of Termination Point 1	EdCIL shall reserve the right to get work completed at the risk and cost of the Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL.	EdCIL shall reserve the right to get work completed at the risk and cost of the Service Provider and to recover from the Service Provider any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to EdCIL. Bidder will reimburse the purchaser for any additional costs incurred in procuring such goods/services from a third party which may be up to 10% higher than the quoted price for the goods/services.
14	Technical bid Page No. 114 Section 9.1.11 C) Termination for Convenience Point 1	i. EdCIL, by giving 15 days Notice to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for EdCIL's convenience, the extent to which performance of the Bidder under the Contract is terminated, and the date upon which such termination becomes effective. The bidder shall be paid for all services till the effective date of termination.	i. EdCIL, by giving 30 days Notice to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for EdCIL's convenience, the extent to which performance of the Bidder under the Contract is terminated, and the date upon which such termination becomes effective. The bidder shall be paid for all services till the effective date of termination.

15	Technical bid Page No. 116 Section 9.1.17 Indemnity	In case, any special, indirect, incidental, consequential damages including loss of revenue, data, records/reports and any such resultant action in consequence of these events takes place, the exemplary/ punitive/recoveries, as per the provisions of the contract or under any applicable law, the parties shall make themselves liable for such indemnification as arise out of the contractual obligation.	The Bidder shall comply with all laws in force in India. The laws will include all national, provincial, municipal, or other laws that affect the performance of the contract and are binding upon the bidder. The bidder shall indemnify and hold harmless the EdCIL from and against any and all liabilities, damages, claims, fines, penalties, and expense of whatever nature arising or resulting from such violation of such laws by the bidder or its personnel. The Bidder shall not be liable to indemnify the EdCIL to the extent that such liabilities, damages, claims, fines, penalties, and expense are caused or contributed to by a fault of the EdCIL.
16	Technical bid Page No. 67 Section 6.5.3.13 System Performance Guarantee Point (i)	Performance guarantees shall be provided by the SI for the solution capabilities of ERP and modules supplied and implemented.	Service Level Performance agreement shall be provided by the SI for the solution capabilities of ERP and modules supplied and implemented.
17	Technical bid Page No. 117 Section 9.1.20 Liabilities for costs and damages	In the event of the security being insufficient to cover the claimed amount or amounts or if no security has been taken from the SI, the Purchaser shall be entitled to withhold and have lien to retain to the extent of such claim amount or amounts referred to spura, from any sum or sums found payable or which at any time thereafter may become payable to the SI under the same contract or any other department of the Central Government pending finalization or adjudication of any such claims.	In the event of the security being insufficient to cover the claimed amount or amounts or if no security has been taken from the SI, the Purchaser shall be entitled to withhold and have lien to retain to the extent of such claim amount or amounts referred to spura, from any sum or sums found payable or which at any time thereafter may become payable to the SI under the same contract.
18	Technical bid Page No. 119 Section 9.1.25 Defaults and delays	The Bidder shall execute the work with due diligence and expedition, keeping to the approved time schedule. Should he refuse or neglect to comply with any reasonable	The Bidder shall execute the work with due diligence and expedition, keeping to the approved time schedule. Should he refuse or neglect to comply with any reasonable orders given to him in writing by the

		orders given to him in writing by the EdCIL in connection with the work or contravene the provision of the Contract or the progress of work lags persistently behind the time schedule due to his neglect, the Purchaser shall be at liberty to give thirty days' notice in writing to the Bidder requiring him to make good the neglect or contravention complained of and should the Bidder fail to comply with the requisitions made in the notice within seven days from the receipt thereof, it shall be lawful for the purchaser to take the work wholly or in part out of the SI's hands without any further reference and get the work or any part thereof, as the case may be, completed by other agencies without prejudice to any other right or remedy of the Purchaser.	EdCIL in connection with the work or contravene the provision of the Contract or the progress of work lags persistently behind the time schedule due to his neglect, the Purchaser shall be at liberty to give thirty days' notice in writing to the Bidder requiring him to make good the neglect or contravention complained of and should the Bidder fail to comply with the requisitions made in the notice within seven days from the receipt thereof, it shall be lawful for the purchaser to take the work wholly or in part out of the SI's hands without any further reference and get the work or any part thereof, as the case may be, completed by other agencies without prejudice to any other right or remedy of the Purchaser. Bidder will reimburse the purchaser for any additional costs incurred in procuring such goods/services from a third party up which may be up to 10% higher than the quoted price. For the goods/services.
19	Technical bid Page No. 119 Section 9.1.25 Defaults and delays	Whenever the Bidder is unable to complete the work and contract is rescinded: o The security deposit & PBG shall be forfeited and the balance work shall be got done independently with risk & cost of the failed Bidder, where such cost shall not exceed 25% of the cost of the undelivered / incomplete deliverables which was quoted by the Bidder in the final bid. The failed Bidder shall be debarred from participating in the Tender for executing the balance work	Whenever the Bidder is unable to complete the work and contract is rescinded: o The security deposit & PBG shall be forfeited and the balance work shall be got done independently with risk & cost of the failed Bidder, Bidder will reimburse the purchaser for any additional costs incurred in procuring such goods/services from a third party which may be up to 10% higher than the quoted price for that goods/services which are undelivered/incomplete. The failed Bidder shall be debarred from participating in the Tender for executing the balance work

20	Technical bid Page No. 119 Section 9.1.26 Disqualification Point - Inability to respond with the bidding guidelines	• The successful Bidder, invited to sign the contract qualifies the letter of acceptance of the contract with its own conditions. • The successful Bidder fails to deposit the Performance Bank Guarantee or fails to enter into a contract within 21 days of the date of notice of award of contract or within such extended period, as may be specified by EdCIL.	• The successful Bidder, invited to sign the contract qualifies the letter of acceptance of the contract with its own conditions. • The successful Bidder fails to enter into a contract within 21 days of the date of notice of award of contract or fails to deposit the Performance Bank Guarantee within fifteen days from the date of letter of acceptance or within such extended period, as may be specified by EdCIL.
21	Technical bid Page No. 205 Annexure 10 Undertaking towards NON BLACKLISTING	In response to the Tender No….. Dated …… for Request for Proposal (RFP) for ERP Implementation. I/We hereby declare that presently our Company/Firm _____has not been declared ineligible or black listed for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/Autonomous Body on the date of bid submission.	In response to the Tender No….. Dated …… for Request for Proposal (RFP) for ERP Implementation. I/We hereby declare that presently our Company/Firm _____has not been declared ineligible or black listed for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/Govt. Autonomous Body on the date of bid submission.
22	Technical bid Page No. 222 Annexure 15 Format: Proforma Pre Contract Integrity pact Point 3.12 in Commitments of Bidders	3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL , or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.	3.12 If the BIDDER or any employee of the BIDDER involved in the tendering process or any person acting on behalf of the BIDDER as such, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.
23	Technical bid Page No. 222 Annexure 15 Format: Proforma Pre Contract Integrity pact Point 5.1 in Previous Transgression	The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could	BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact during the submission of bid in respect of any corrupt practices envisaged hereunder with any Public Sector Enterprise in India or any Government Department in India

		justify BIDDER's exclusion from the bid process.	that could justify BIDDER's exclusion from the tender process.
24	Technical bid Page No. 224 Annexure 15 Format: Proforma Pre Contract Integrity pact Point 6 Sanction for Voilation (iv), (v), (vi),(vii)	(iv) To recover all sums already paid by the EdCIL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR as the case may be. If any outstanding payment is due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum and interest thereto. (v) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest. (vi) To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER. (vii) To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which may be further extended at the discretion of the EdCIL. However, if the bidder can prove that he has restored/recouped the damage caused by him and has installed a suitable corruption prevention system, the Buyer may revoke the	(iv) To recover all sums already paid by the EdCIL. If any outstanding payment is due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum. (v) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest. (vi) To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER. (vii) To debar the BIDDER from participating in future bidding processes of the Government of India for a Maximum period of three years. However, if the bidder can prove that he has restored/recouped the damage caused by him and has installed a suitable corruption prevention system, the Buyer may revoke the exclusion prematurely, provided such systems has been audited by an independent agency.

		exclusion prematurely, provided such systems has been audited by an independent agency.	
25	Technical bid Page No. 71 Section 6.5.4.1 Maintenance Support Point 8	SI will not propose that FTEs proposed for helpdesk support would also provide application – functional and technical support.	SI will propose FTEs for helpdesk support to ensure ERP application, functional and technical support in laptop, desktop and associated printers.
26	Technical bid Page No. 72 Section 6.5.4.1.1 Service Desk Point 2	As Mentioned in RFP Document	Modified in Annexure 2 of this corrigendum.
27	Technical bid Page No. 97 Section 8.2.1.1 Pre-Qualification Requirement Qualification Criteria for CSP	Should have a business accrual from Datacentre and Cloud services and average 100 Cr in balance sheet of last 3 years from only Datacentre and Cloud services.	Should have a business accrual from Datacentre and Cloud services and average 50 Cr in balance sheet of last 3 years from only Datacentre and Cloud services.
28	Technical bid Page No. 44 Section 6.5.1 Cloud Requirements Point xiii	CSP shall be responsible for Cloud Service Provisioning Requirements, Data Management, Operational Management, Cloud Network Requirement, Cloud data center specifications, Cloud Storage Service Requirements, Application Hosting Security, Cloud Hosting Security, Application Performance Monitoring (APM), Backup Services, Database Support Service, and Helpdesk Support from Cloud Service Provider Managed Services	Bidder/CSP shall be responsible for Cloud Service Provisioning Requirements, Data Management, Operational Management, Cloud Network Requirement, Cloud data center specifications, Cloud Storage Service Requirements, Application Hosting Security, Cloud Hosting Security, Application Performance Monitoring (APM), Backup Services, Database Support Service, and Helpdesk Support from Cloud Service Provider Managed Services
29	Technical bid Page No. 43 Section 6.5.1 Cloud Requirements Point xi	CSP should ensure daily incremental and weekly full backup taken for the instances at DC site. The backup should be tested periodically. All backup should be retained as per EDCIL security policy.	Bidder/CSP should ensure daily incremental and weekly full backup taken for the instances at DC site. The backup should be tested periodically. At any given point of time CSP/bidder should be having last 60 days of backup.
30	Technical bid Page No. 70 Section 6.5.4.13 General Solution	a. The CSP needs to Provision Cold Backup or better solution like active active at DR Site in the Different Seismic Zone for Production Instances only.	a. The CSP needs to Provision Cold Backup at DR Site or Active-Passive in the different seismic zone for Production Instances only. b. As part of scope for DR a copy of

	Requirements Point xiii	b. As part of scope for DR a copy of the Backup or better solution Needs to be Provisioned at the DR Site , with no provision for compute elements. c. Uptime committed for Primary and DR site will be 99 % per month.	the Backup or better solution Needs to be Provisioned at the DR Site c. Uptime committed for Primary and DR site will be 99 % per month.
31	Technical bid Page No. 95 Section 8.2.1.1 Pre-Qualification Technical criteria for ERP product	The offered ERP should support the following Operating Systems: Solaris, HP Unix, IBMAIX, Linux and Windows platform.	The offered ERP should support the following Operating Systems: Solaris, HP Unix/IBMAIX/Linux/Windows/x86 platform
32	Technical bid Page No. 246 Annexure 18 Technical criteria for ERP product	The offered ERP should support the following Operating Systems: Solaris, HP Unix, IBMAIX, Linux and Windows platform.	The offered ERP should support the following Operating Systems: Solaris, HP Unix/IBMAIX/Linux/Windows/x86 platform
33	Technical bid Page No. 96 Section 8.2.1.1 Pre-Qualification Requirements for System Integrator - Experience in ERP Implementation	Copies of Work order and Completion Certificate with details as per formats available in Annexure 12	Copies of Work order and Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per formats available in Annexure 12
34	Technical bid Page No. 96 Section 8.2.1.1 Pre-Qualification Requirements for System Integrator - Experience in Government/PSU Sector in India	Copies of Work order and Completion Certificate with details as per formats available in Annexure 12	Copies of Work order and Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per formats available in Annexure 12
35	Technical bid Page No. 13 Section 2.13 online Submission Poitn 2.3 Eligibility Requirements for System	Copies of Work order and Completion Certificate with details as per formats available in Annexure 12	Copies of Work order and Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per formats available in Annexure 12

	Integrator / Bidder		
36	Technical bid Page No. 247 Annexure 18 Checklist for Bid Qualification Criteria Requirements for System Integrator - Experience in ERP Implementation	Copies of Work order and Completion Certificate with details as per formats available in Annexure 12	Copies of Work order and Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per formats available in Annexure 12
37	Technical bid Page No. 248 Annexure 18 Checklist for Bid Qualification Criteria Requirements for System Integrator - Experience in Government/PSU Sector in India	Copies of Work order and Completion Certificate with details as per formats available in Annexure 12	Copies of Work order and Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per formats available in Annexure 12
38	Technical bid Page No. 12 Section 2.13 online Submission Poitn 2.1 Eligibility Requirements for ERP Product Vendor / OEM	Copies of work order and Completion Certificate with details as per Annexure 6	Copies of work order and Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per Annexure 6
39	Technical bid Page No. 94 Section 8.2.1.1 Pre-Qualification Requirements for ERP vendor/OEM -Implementation in Government sector in India	Duly signed Copies of Work order and stamped Completion Certificate with details as per Annexure 6	Duly signed Copies of Work order and stamped Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per Annexure 6

40	Technical bid Page No. 198 Annexure 6 Format: Certification from ERP Product Vendor / OEM - Implementation	Supporting documents: Copies of Work order and Completion certificates issued by the Customer organizations indicating the successful completion of the project	Supporting documents: Copies of Work order and Completion certificates issued by the Customer organizations indicating the successful completion of the project OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA
41	Technical bid Page No. 243 Annexure 18 Checklist for Bid Qualification Criteria Requirements for ERP vendor/OEM -Implementation in Government sector in India	Duly signed Copies of Work order and stamped Completion Certificate with details as per Annexure 6	Duly signed Copies of Work order and stamped Completion Certificate with details OR Self Certificate Signed by the Company Secretary of bidders for the orders which are under NDA as per Annexure 6
42	Technical bid Page No. 10 Section 2.2 General Information to Bidders regarding procedure for submission of Bids	The Bid shall be accompanied with bid fees (Non-refundable) and EMD of INR 10,000/- (Indian Rupees Ten thousand only) and INR 28, 00,000 (Rupees Twenty Eight Lakhs only) respectively through demand draft in favour of EdCIL (India) Limited payable at Noida.	The Bid shall be accompanied with bid fees (Non-refundable) and EMD of INR 10,000/- (Indian Rupees Ten thousand only) and INR 28, 00,000 (Rupees Twenty-Eight Lakhs only) respectively through demand draft in favour of EdCIL (India) Limited payable at Noida. EMD can be submitted also in from of Bank Guarantee from any nationalised/ scheduled bank drawn in favour of EdCIL (India) Limited, payable at Noida/ New Delhi.
43	Technical bid Page No. 11 Section 2.2 General Information to Bidders regarding procedure for submission of Bids 8 Security Deposit/EMD	a) The Bidder should enclose EMD of INR 28,00,000/- (Indian Rupees Twelve Lakhs only) in the form of Demand Draft drawn in favour of EdCIL (India) Limited and payable at Noida/Delhi with the Technical proposal/bid.	a) The Bidder should enclose EMD of INR 28,00,000/- (Indian Rupees Twelve Lakhs only) in the form of Demand Draft drawn in favour of EdCIL (India) Limited and payable at Noida/Delhi with the Technical proposal/bid. EMD can be submitted also in the form of Bank Guarantee from any nationalised/ scheduled bank drawn in favour of EdCIL (India) Limited, payable at Noida/ New Delhi, with the Technical proposal/bid. The EMD in case of bank guarantee shall be valid up to

			90 days after the date of the bid submission.
44	Technical bid Page No. 106 Section 8.2.2.2 Financial evaluation Point 1.6	Development Change Requests (2 years, as per man days requirements defined in the RFP)	Development Change Requests (3 years, as per man days requirements defined in the RFP)
45	Technical bid Page No. 233 Financial Bid Format	Development Change Requests (2 years, as per man days requirements defined in the RFP)	Development Change Requests (3 years, as per man days requirements defined in the RFP)
46	Technical bid Page No. 96 Section 8.2.1.1 Pre-Qualification Requirements for System Integrator - Quality Certification	Quality certification The bidder must have been assessed for ISO 27001 and ISO 20000 for IT services. The assessment should be valid as on the last date of bid submission.	Quality certification The bidder must have been assessed for ISO 27001 Or ISO 20000 for IT services. The assessment should be valid as on the last date of bid submission.
47	Technical bid Page No. 99 Section 8.2.2.1 Technical functional Evaluation 1.3 ERP Product credibility – large implementations in India	Number of successful Implementations of proposed ERP Product with minimum ERP user base of 500 in India. These implementations should have successfully gone live in last 7 years prior to bid due date and should	Number of successful Implementations of proposed ERP Product with minimum ERP user base of 300 in India. These implementations should have successfully gone live in last 7 years prior to bid due date and should
48	Technical bid Page No. 108 Section 8.2.3 Final Selection	Final Score shall be calculated as: = Ts x 0.65+ Fs x0.35	Final Score shall be calculated as: = Ts x 0.70+ Fs x 0.30
49	Technical bid Page No. 96 Section 8.2.1.1 Profile of ERP Product Vendor	Copies of printed audited Balance sheet and P/L statement for the last 3 completed financial years OR the CSP should provide Audited Financial statements by an external Chartered Accountant	Copies of printed audited Balance sheet and P/L statement for the last 3 completed financial years(2014-15,2015-16,2016-17) OR the CSP should provide Audited Financial statements by an external Chartered Accountant
50	Technical bid Page No. 31 Section 5.1 Operation &	The SI shall provide Annual Maintenance Contract (AMC) for the Cloud as well as the software components proposed as part of the ERP solution, for a duration of 2	The SI shall provide Annual Maintenance Contract (AMC) for the Cloud and AMC for the ERP OEM software components proposed as part of the ERP solution, for a

	Maintenance Point 3	years from the date of completion of warranty period.	duration of 2 years from the date of completion of warranty period.
51	Technical bid Page No. 196 Annexure 6 Format: Certification from ERP Product Vendor / OEM – Support Capability Point 7	We further endorse the warranty, technical support and licensing terms provided by our authorized SI to EdCIL. The same support will be extended for entire period of contract as per the tender conditions in the referred tender number	We further endorse the warranty, technical support and licensing terms provided to EdCIL. The same support will be extended for entire period of contract as per the tender conditions in the referred tender number.
52	Technical Bid Page No. 10 Section 2.2 General Information to Bidders regarding procedure for submission of Bid Point 3	Vendors who are registered with Ministry of Micro, Small and Medium Enterprises are not required to pay the EMD and all other relaxations as announced by Govt. from time to time shall be applicable to them subject to full compliance of other terms and conditions of the tender and contract. Vendors who are registered with Ministry pf MSME needs to provide the registration certificate from NSIC.	Vendors who are registered with Ministry of Micro, Small and Medium Enterprises are not required to pay the EMD and all other relaxations as announced by Govt. from time to time shall be applicable to them subject to full compliance of other terms and conditions of the tender and contract. Vendors who are registered with Ministry pf MSME needs to provide the registration certificate from NSIC. Vendor also who are DIPP (Department of Industrial Policy and Promotion) approved Start up IT company are also exempted to pay the EMD and all other relaxations as announced by Govt. from time to time shall be applicable to them subject to full compliance of other terms and conditions of the tender and contract.
53	Technical Bid Page No. 12 Section 2.2 General Information to Bidders regarding procedure for submission of Bid Point 13 Online Submission Envelope 1	MSME registration certificate from NSIC (if applicable)	MSME registration certificate from NSIC OR Certificate of Recognition by Department of Industrial Policy and Promotion (if applicable)

	1 General information		
54	Technical Bid Page No. 16 Section 2.2 General Information to Bidders regarding procedure for submission of Bid Point 14 Offline submission	Original Bid Fee and EMD Security in the form of Demand Draft. In case of MSME, a copy of registration certificate from NSIC (applicable only to MSMEs) should be provided.	Original Bid Fee and EMD Security in the form of Demand Draft or Bank Guarantee. In case of MSME, a copy of registration certificate from NSIC (applicable only to MSMEs) or Certificate of Recognition by Department of Industrial Policy and Promotion (Applicable only to startups) should be provided.
55	Technical Bid Page No. 254 Annexure-20 Checklist of documents to be submitted by the Bidder Envelope 1 1 General information	MSME registration certificate from NSIC (if applicable)	MSME registration certificate from NSIC OR Certificate of Recognition by Department of Industrial Policy and Promotion (if applicable)
56	Technical bid Page No. 96 Section 8.2.1.1 Pre-Qualification Requirements for System Integrator - Company profile of the System Integrator Point 1	The bidder must have average annual turnover of Rs.500 Crores - for the last three completed financial years and should be a profit-making concern for the last three completed financial years	The bidder must have average annual turnover of Rs.500 Crores - for the last three completed financial years and should be a profit-making concern for the last three completed financial years OR bidder (start-ups) registered in Department of Industrial Policy and Promotion must have average annual turnover of 22 Cr and should be profit making in last financial year.
57	Technical bid Page No. 96 Section 8.2.1.1 Pre-Qualification Requirements for System Integrator - Experience in ERP Implementation Point 1	Should have successfully implemented and supported at least 5 ERP projects during last 7 completed financial years.	Should have successfully implemented and supported at least 5 ERP projects during last 7 completed financial years OR bidder (start-ups) registered in Department of Industrial Policy and Promotion at least completed 4 ERP project during last 7 years.
58	Technical bid Page No. 43 Section 6.5.1 Cloud	CSP shall be responsible for provisioning required compute infrastructure (Servers/Virtual Machines), storage, network and	Bidder and CSP shall be responsible for provisioning required compute infrastructure (Servers/Virtual Machines), storage, network and

	Requirements Point viii	associated services for hosting applications as mentioned in the BOM.	associated services for hosting applications as mentioned in the BOM.
59	Technical bid Page No. 44 Section 6.5.1 Cloud Requirements Point ix	CSP shall be responsible for deployment of the IT applications on the Cloud infrastructure	Bidder and CSP shall be responsible for deployment of the IT applications on the Cloud infrastructure
60	Technical bid Page No. 44 Section 6.5.1 Cloud Requirements Point x	CSP shall be responsible for provisioning of requisite network infrastructure to ensure accessibility of the servers as per defined SLA's	Bidder and CSP shall be responsible for provisioning of requisite network infrastructure to ensure accessibility of the servers as per defined SLA's
61	Technical bid Page No. 44 Section 6.5.1 Cloud Requirements Point xiii	CSP shall be responsible for install, monitor and manage all the services listed in the BOM.	Bidder and CSP shall be responsible for install, monitor and manage all the services listed in the BOM.
62	Technical bid Page No. 44 Section 6.5.1 Cloud Requirements Point xiii	CSP shall be responsible for ensuring security of applications(bidder) and infrastructure(CSP) from any threats and vulnerabilities. The CSP shall address ongoing needs of security management including, but not limited to, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus protection, event logging & correlation and vulnerability protection through implementation of proper patches and rules.	Bidder and CSP shall be responsible for ensuring security of applications(bidder) and infrastructure(CSP) from any threats and vulnerabilities. The CSP shall address ongoing needs of security management including, but not limited to, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus protection, event logging & correlation and vulnerability protection through implementation of proper patches and rules.
63	Technical bid Page No. 98 Section 8.2.1.1 Pre-Qualification Requirement Qualification Criteria for CSP-Requirement Specific data	CSP/MSP must have provided IAAS to 3 ERP clients which are from India worth more than 1 Cr.	CSP/MSP must have provided IAAS to 3 ERP clients which are from India worth total more than 1 Cr.
64	Technical bid Page No. 102	As Per tender Document	Please refer to annexure 3.

	Section 8.2.2.1 Technical Functional Evaluation 3 CSP Capabilities		
65	Technical bid Page No. 67 Section 6.5.3.12 Vetting services from ERP Product OEM	The Successful bidder is required to obtain vetting services from ERP Product OEM for the following deliverable at no extra cost to EdCIL: i. Vetting of Technical Solution Design & System Architecture ii. Vetting of Deployed hardware specification including sizing in CSP data center The Bidder is required to incorporate the above-mentioned services in its Project Plan as part of bid response, and elaborate detailed activities as part of Work Breakdown Structure to be submitted during Project Preparation phase	The Successful bidder is required to obtain vetting services from ERP Product OEM for the following deliverable at no extra cost to EdCIL: i. Vetting of Technical Solution Design & System Architecture as submitted in Technical proposal of successful bidder. ii. Vetting of Deployed hardware specification including sizing in CSP data center before Go live . The Bidder is required to incorporate the above-mentioned services in its Project Plan as part of bid response, and elaborate detailed activities as part of Work Breakdown Structure to be submitted during Project Preparation phase
66	Technical bid Page No. 70 Section 6.5.4.1 Maintenance Support Point 8	Development Change requests to allow enhancements to ERP solution as requested by EdCIL start from the end date of warranty period - 2 (Two) years (based on the capacity / effort estimates required and captured as part of this RFP) (Subject to extension by another for 3 years based on the satisfactory services rendered by SI during the initial 3 Years period)	Development Change requests to allow enhancements to ERP solution as requested by EdCIL start from the end date of warranty period – 3 (Three) years (based on the capacity / effort estimates required and captured as part of this RFP) (Subject to extension by another for 3 years based on the satisfactory services rendered by SI during the initial 3 Years period)
67	Technical bid Page No. 97 Section 8.2.1.1 Pre-Qualification Requirement Qualification Criteria for CSP	The CSP should have positive net worth at the time of the submission of bid.	The CSP should have positive net worth in any 2 of the previous 3 financial years. In case of CSP having negative net worth in last financial year (2016-17) then they will have to produce solvency certificate from their statutory auditors or practising chartered accountant at the time of submission of bid.

68	Technical bid Page No. 195 Annexure 6 Format: Bill of material(BOM) for entire ERP solution	Certificate by ERP OEM The aforementioned proposed Bill of Material is hereby certified approved for operation based on our understanding of EdCIL's requirements in this RFP. Yours faithfully, [Signature of Authorized Representative of ERP OEM] [Title] [Organization stamp/seal] [Date]	Clause Removed
69	Technical bid Page No. 196 Annexure 6 Format: Certification of ERP Solution and Authorization by ERP OEM Point 4	Any add-on engines proposed have sufficient provision to meet the functionality and business requirements utilizing the ERP user licenses to be acquired by EdCIL.	Clause Deleted
70	Technical bid Page No. 67 Section 6.5.3.13 System Performance Guarantee Point (iv)	EdCIL requires adherence to claims by the SI and ERP product OEM about the solution, ERP product capabilities as well as high availability and reliability.	EdCIL requires adherence to claims by the SI about the solution, ERP product capabilities as well as high availability and reliability.
71	Technical Bid Page no. 102 Section 8.2.2.1 Technical Functional Evaluation 2.5 Technical Presentation and Demonstration	Presentation Skill – 2.5 marks Details and quality of successful projects/ demo if required – 5 marks Implementation approach and methodology – 2.5 marks	Presentation Skill – 2.5 marks Details and quality of successful projects/ demo if required – 5 marks Implementation approach and methodology – 2.5 marks Bidder should provide approach, methodology & Solution how ERP will enable and facilitate EdCIL business teams to meet the increasing revenue stream.
72	Technical Bid Page no. 112 Section 9.1	Within 15 days from date of signing of contract, the Bidder shall furnish performance security of 10% of the total order value as demanded by	Within fifteen(15) days from the date of letter of acceptance, the Bidder shall furnish performance security of 10% of the total order value as demanded by

	Point 8 Performance Security	EdCIL, valid up to 90 days after the date of completion of the contract, failing which EMD of the same will be forfeited & the contract will be cancelled.	EdCIL, valid up to 120 days after the date of completion of the contract, failing which EMD of the same will be forfeited & the contract will be cancelled.
73	Technical Bid Page no. 99 Section 8.2.2.1 Technical Functional Evaluation ERP Product Fitment Point 8	ERP Product Fitment (Functional) = 4420 / 4815 x 30 = 27.539	ERP Product Fitment (Functional) = 4420 / 4815 x 25 = 22.949

- Extension of Submission Dates:

S.No.	Event	Existing Date & Time	Revised Date & Time
1.	Document Download/Sale End Date and Time	Date: 02-07-18 14:59 Hrs	Date: 16-07-18 14:59 Hrs
2.	Last Date and Time for receipts of Bids	Date: 02-07-18 Time : 15:00	Date : 16-07-18 Time : 15:00
3.	Opening of Technical Bids	Date: 02-07-18 Time : 15:30	Date : 16-07-18 Time : 15:30

Annexure – I

Milestone	Payment Milestones	% Payment of Sub-total for Services Provided
Software License		
M1	Software License [Completion of deliverable SL1 as defined in section 7.1.3 of this RFP document]	95% of the cost of software licenses [i.e. Total Price captured for **line item B in the Financial Bid**, as per format defined in this RFP – Annexure 17] at the time of delivery of licenses
M2	Provisional Acceptance [Completion of deliverable PA1 as defined in section 7.1.3 of this RFP document]	5% of the cost of software licenses [i.e. Total Price captured for **line item B in the Financial Bid**, as per format defined in this RFP – Annexure 17] at the time of Provisional Acceptance
ERP Implementation (*Network Link Payment will be as per TRAI regulation)		
M3	Post Project Initiation [Completion of deliverable PI1 up to PI7 as defined in section 7.1.3 of this RFP document]	10**%** of the value of ERP Solution Implementation Cost [i.e. Total Price captured for **line item C in the Financial Bid**, as per format defined in this RFP – Annexure
M4	Post Business Blueprint [Completion of deliverable BB1 up to BB5 as defined in section 7.1.3 of this RFP document]	20**%** of the value of ERP Solution Implementation Cost [i.e. Total Price captured for **line item C in the Financial Bid** – Annexure 17, as per format defined in this RFP – Annexure 17]
M5	Post System Development [Completion of deliverable SD1 up to SD3 as defined in section 7.1.3 of this RFP document]	20**%** of the value of ERP Solution Implementation Cost [i.e. Total Price captured for **line item C in the Financial Bid** – Annexure 17, as per format defined in this RFP – Annexure 17]

Milestone	Payment Milestones	% Payment of Sub-total for Services Provided
M6	Post CAPAT Report Submission [Completion of deliverable TD1 up to TT8,GL1 up to GL4 and PA1 as defined in section 7.1.3 of this RFP document]	15% of the value of ERP Solution Implementation Cost [i.e. Total Price captured for **line item C in the Financial Bid**, as per format defined in this RFP – Annexure 17]
M7	Provisional Acceptance [Completion of deliverable PA1 as defined in section 7.1.3 of this RFP document]	15% of the value of ERP Solution Implementation Cost [i.e. Total Price captured for **line item C in the Financial Bid**, as per format defined in this RFP – Annexure 17]
M8	After successful Post Stabilization Support [Completion of deliverable PG1 up to PG8 as defined in section 7.1.3 of this RFP document]	15%of the value of ERP Solution Implementation Cost [i.e. Total Price captured for **line item C in the Financial Bid**, as per format defined in this RFP – Annexure 17]
M9	At the time of issue of Final Acceptance [Completion of deliverable FA1 as defined in section 7.1.3 of this RFP document]	5% of the value of ERP Solution Implementation Cost [i.e. Total Price captured for **line item C in the Financial Bid**, as per format defined in this RFP – Annexure
Cloud Services		
M10	Quarterly payment on completion of service & deliverables in arrears at the end of each quarter	Cloud Services fee applicable per quarter [i.e. Price captured for Year 1 to Year 3 as per break-up available for line item A in the Financial Bid, as per format defined in this RFP – Annexure 17]
Operations and Maintenance		

Milestone	Payment Milestones	% Payment of Sub-total for Services Provided
M11	Maintenance Support [Completion of deliverable MS1 up to MS9 as defined in section 7.1.3 of this RFP document] *Network Link Payment will be as per TRAI regulation	Maintenance Support fee applicable per quarter [i.e. Derived from 2 year price captured for **line item D.1 in the Financial Bid**, as per format defined in this RFP – Annexure 17] adjusted for applicable penalties defined in this RFP, after the completion of quarter
Change Requests		
M12	Completion of development changes requests scheduled for the quarter [Completion of deliverable DC1 as defined in section 7.1.3 of this RFP document]	Quarterly payment to cover for Change requests completed in the quarter as per EdCIL sign-off
Annual Maintenance Contract – Software Licenses Renewal		
M13	Yearly advance payment on receipt of invoice in first quarter of every year [Completion of deliverable AM1 as defined in section 7.1.3 of this RFP document]	AMC applicable per year [i.e. Price captured for Year 1 to Year 3 as per break-up available for line item F in the Financial Bid, as per format defined in this RFP]

Annexure 2

No. of people	Particulars
1	Minimum Requirements: (a) Educational qualification: B.E/B.Tech (b) Experience: 1. At least 3 year of experience in maintenance or developing ERP system 2. OEM certification
1	Minimum Requirements: (a) Educational qualification: B.E/B.Tech (b) Experience: 1. At least 1 year of experience in maintenance or developing ERP system

Annexure 3

No.	Category	Criteria	Evaluation Basis	Max Score	Parameters Rating	Comments
3	**CSP Capability**			**10**		
3.1	Proximity	Location of DC/DR	Undertaking should be provided by authorized signatory of the CSP.	5	DC/DR in different seismic zone – 5 marks DC/DR in same seismic zone but distance between them should be more than 30km – 3 marks	
3.2	Solution Approach	Active Pasive DC/DR or Cold Backup DR	Undertaking should be provided by authorized signatory of the CSP.	5	Active Passive DC/DR : 5 Marks Active Cold Backup DC/DR : 3 Marks	